

JAL Awarded the Best On-time Performance Service in the Asia-Pacific Major Airlines Category

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http://flightstats.com/company/media/on-time-performance-awards/

Japan Airlines (JAL) received the Best On-time Performance Service award in the Asia-Pacific Major Airlines Category, from an independent aviation performance-tracking company FlightStats, for its domestic and international flights operated between January and December 2014.

[Asia-Pacific Major Airlines]

JAL has achieved on-time arrival rate of 87.78% for its domestic and international flights, and was named number one in the Asia-Pacific Major Airlines category for 2014.

It means that JAL has topped the Best On-time Performance Service in Asia-Pacific Major Airlines category for the third year in a row and five times since 2009(*1).

(*1)JAL Express won the best On-time Performance Service award in Asia-Pacific Major Airlines category in 2009, the only year including regional airlines.

The **one**world® alliance, to which JAL also belongs, has received FlightStats' Airline Alliance On-time Performance Service award for 2014.

Placed safety in flight operations above all else, JAL Group staff will endeavor to challenge achievement of higher on-time performance, and meet the needs of our customers so as to become the most-preferred airline in the world.

<Reference>

For more information on 2014 On-time Performance Service awards in Asia-Pacific Major Airlines category, please refer to the attached report from FlightStats.

About FlightStats

FlightStats is a leading provider of data services and applications to the travel industry and traveling public. The company delivers real-time global flight tracking and airport data services that power many of the worlds most popular travel applications. The company also provides web and mobile applications to the FlightStats community, helping travelers to better manage their travel day. FlightStats' data is viewed by millions of people each month, and the company offers the best worldwide flight data and related applications to travelers, and to the airlines, agencies and developers who serve them. For more information visit http://www.flightstats.com

About On-time Performance Service Awards

The FlightStats On-time Performance Service awards recognize airlines around the world that deliver the highest percentage of flights to their arrival gates within 15 minutes of the scheduled arrival time or earlier.

About Japan Airlines

Japan Airlines (JAL) was founded in 1951 and became the first international airline in Japan. A member of the **one**world alliance, the airline now reaches more than 254 airports in 41 countries and regions together with its codeshare partners with a modern fleet of more than 220 aircraft. JAL Mileage Bank (JMB), the airline's loyalty program, has reached over 27 million members worldwide. Awarded the most punctual major international airlines in 2009, 2010, 2012 and 2013, and the best On-time Performance Service in the Asia-Pacific Major Airlines for calendar year 2009, 2010, 2012, 2013 and 2014 by FlightStats, JAL is committed to providing customers the highest levels of flight safety and supreme quality in every aspect of its service, and aims to become its customers' most favored airline in the world. For more information, please visit http://www.jal.com/en/outline/