

## Major International Airlines

For the Major International Airlines category FlightStats analyzed the on-time arrival performance of the largest airlines in the world based on Available Seat Miles. In addition, each airline was required to have more than 1,000 scheduled flights to 3 or more geographical regions. A tracking coverage threshold of 90% was used to limit the analysis to carriers where FlightStats had comprehensive historical data in 2013. In all, 31 airlines representing approximately 7.6 million flights met the criteria and were included in the analysis. The top 10 performers are listed in the table below, ranked by on-time arrival performance.

**Major International Airlines – Top On-time Arrival Performance in 2013**

Rank	Code	Airline	Flights	Tracked	Completion Rate	On-time Departure (D15)	On-time Arrival (A14)
1	JL	Japan Airlines	129,300	99.58%	99.47%	93.11%	88.94%
2	KL	KLM	127,042	97.08%	99.44%	85.57%	88.03%
3	NH	ANA	244,828	97.02%	99.57%	91.22%	87.14%
4	IB	Iberia	79,312	94.77%	98.38%	86.96%	86.03%
5	SK	SAS	236,903	99.74%	98.69%	86.10%	85.83%
6	SV	Saudia	178,247	90.43%	99.95%	91.60%	85.80%
7	DL	Delta Air Lines	897,186	98.35%	99.62%	86.13%	84.33%
8	NZ	Air New Zealand	59,933	98.47%	99.30%	86.09%	84.18%
9	LH	Lufthansa	399,463	98.83%	98.35%	84.61%	84.18%
10	KE	Korean Air Lines	158,750	95.39%	99.58%	90.04%	83.47%

## Major Airline Network – Mainline and Regional Flights

This category includes both mainline flights and those flights operated by the airline's regional carriers. For this category, FlightStats analyzed the on-time performance of 25 major carriers. In aggregate, these networks were comprised of a total of 11.9 million flights. A tracking threshold of 90% was used as a requirement to be included in the analysis. The following table lists the top 10 airline networks ranked by on-time arrival performance. Note that for an airline network to be considered in this category, at least 15% of the total network flights must be operated by a regional airline.

**Major Airline Network (Mainline and Regional) – Top On-time Arrival Performance in 2013**

Rank	Code	Airline	Mainline Flights	Regional Flights	Total Flights	Tracked	On-time Departure (D15)	On-time Arrival (A14)
1	JL	Japan Airlines	129,300	131,448	260,748	99.66%	93.61%	89.75%
2	AY	Finnair	47,592	47,078	94,670	94.05%	85.54%	89.73%
3	KL	KLM	127,042	98,636	225,678	95.25%	87.72%	89.67%
4	CM	Copa Airlines	91,229	36,540	127,769	93.69%	92.33%	88.23%
5	AS	Alaska Airlines	172,094	135,601	307,695	99.82%	90.44%	88.15%
6	NH	ANA	244,828	180,234	425,062	97.46%	91.76%	88.02%
7	SK	SAS	236,903	55,495	292,398	95.60%	86.18%	86.66%
8	LH	Lufthansa	399,463	220,372	619,835	98.84%	85.48%	84.81%
9	NZ	Air New Zealand	59,933	139,543	199,476	98.59%	86.24%	84.00%
10	AZ	Alitalia	155,080	35,628	190,708	95.34%	84.62%	83.65%