



*JAL Awarded the World's Best On-time Performance Service
For the Second Consecutive Year*

JAL Group Named Number One in Major Airline Network Category

TOKYO February 14, 2014:



<http://flightstats.com/company/media/on-time-performance-awards>

Japan Airlines (JAL) received the world's best On-time Performance Service Awards in the following categories, from an independent aviation performance-tracking company FlightStats, for its domestic and international flights operated between January and December 2013.

[Major International Airlines]

JAL achieved on-time arrival rate of 88.94% for its domestic and international flights, and was named number one in the Major International Airlines category for the second consecutive year.*1 Meanwhile, the airline was also named number one in Asia-Pacific Major Airlines category, too.

*1 JAL has won the world's best On-time Performance Service Awards in Major International Airlines category for calendar year 2009, 2010 and 2012, since the FlightStats launched the awards in 2009.

[Major Airline Network]

FlightStats established Major Airline Network category in 2013, and JAL Group was also recognized as world number one in this new category with on-time arrival rate of 89.75%, for all flights operated by JAL, JAL Express and J-Air in calendar year 2013.

JAL Group regards punctuality as an essential service quality of an airline and is striving to maintain its flight operations on time day after day, and the airline's consistently high on-time performance cannot be apart from customers' understanding and cooperation.

Placed safety in flight operations above all else, JAL Group staff will endeavor to challenge achievement of higher on-time performance, and meet the needs of our customers so as to become the most-preferred airline in the world.

<More>

Journalists with media enquiries please contact the press office: jian.yang@jal.com /
Tel: +81-3-5460-3109 / www.jal.com/en/corporate/



<Reference>

For more information on 2013 On-time Performance Service Awards in Major International Airlines category and Major Airline Network category, please refer to the attached report from FlightStats.

About FlightStats

FlightStats is a leading provider of data services and applications to the travel industry and traveling public. The company delivers real-time global flight tracking and airport data services that power many of the worlds most popular travel applications. The company also provides web and mobile applications to the FlightStats community, helping travelers to better manage their travel day. FlightStats' data is viewed by millions of people each month, and the company offers the best worldwide flight data and related applications to travelers, and to the airlines, agencies and developers who serve them. For more information visit <http://www.flightstats.com>

On-time Performance Service Awards

The FlightStats On-time Performance Service Awards recognize airlines around the world that deliver the highest percentage of flights to their arrival gates within 15 minutes of the scheduled arrival time or earlier.

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