

## JAL is the World's Best Airline for On-time Flights

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http://flightstats.com/company/media/on-time-performance-awards

Japan Airlines (JAL) is the world's best airline for its on-time performance service, according to FlightStats Inc., an independent aviation performance-tracking company, which today presented JAL with its Major International Airlines On-time Performance Service Award for 2015.

JAL achieved on-time arrival rate of 89.44% for its domestic and international flights in 2015, and has been ranked highest for on-time performance service in the Major International Airlines category for the fifth times, since FlightStats launched these awards in 2009<sup>\*1</sup>. Additionally, JAL has been named the most on-time carrier in the Asia-Pacific Major Airlines category.

\*1 JAL has received the world's best On-time Performance Service Awards for calendar year 2009, 2010, 2012 and 2013.

The oneworld® alliance, of which JAL is a member, has received FlightStats' 2015 Airline Alliance On-time Performance Service Award for the third time running.

The JAL Group regards punctuality as an essential service quality of the airline and is striving to maintain its flight operations on time day after day, and the airline's consistently high on-time performance cannot be apart from customers' understanding and cooperation.

Placed safety in flight operations above all else, All JAL Group staff will endeavor to challenge achievement of higher on-time performance, and meet the needs of our customers so as to become the most preferred airline in the world.

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## About FlightStats

FlightStats is a leading provider of data services and applications to the travel industry and traveling public. The company delivers real-time global flight tracking and airport data services that power many of the worlds most popular travel applications. The company also provides web and mobile applications to the FlightStats community, helping travelers to better manage their travel day. FlightStats' data is viewed by millions of people each month, and the company offers the best worldwide flight data and related applications to travelers, and to the airlines, agencies and developers who serve them. For more information visit <a href="http://www.flightstats.com">http://www.flightstats.com</a>

## About On-time Performance Service Awards

The FlightStats On-time Performance Service Awards recognize airlines around the world that deliver the highest percentage of flights to their arrival gates within 15 minutes of the scheduled arrival time or earlier.

## About Japan Airlines

Japan Airlines (JAL) was founded in 1951 and became the first international airline in Japan. A member of the **one**world® alliance, the airline now reaches more than 305 airports in 51 countries and regions together with its codeshare partners with a modern fleet of more than 220 aircraft. JAL Mileage Bank (JMB), the airline's loyalty program, has reached over 29 million members worldwide. Received FlightStats' the world's most On-time Performance Service Award for 2015, JAL is committed to providing customers with the highest levels of flight safety and supreme quality in every aspect of its service, and aims to become the most preferred airline in the world. For more information, please visit http://www.jal.com/en/outline/

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