

Japan Airlines named "Best Trans-Pacific Airline" and "Best Airline to Japan" in Global Traveler - GT Tested Reader Survey

Tokyo Dec. 15, 2017 - Japan Airlines (JAL), a member of the **one**world® alliance of leading airlines, has been named "Best Trans-Pacific Airline" and "Best Airline to Japan" by readers of *Global Traveler*, the monthly and AAM-audited magazine written exclusively for frequent, luxury business and leisure travelers, in the publication's 14th Annual GT Tested Reader Survey Awards. This is JAL's first win by this elite group of travelers as "Best Trans-Pacific Airline," and a first for a Japanese airline to win the award. *Global Traveler* conducted its 2017 GT Tested Reader Survey during the months of January-August 2017, asking frequent business and luxury travelers to name the best in a variety of travel-related categories, with more than 20,000 people responding to the survey.

"The readers of *Global Traveler* are a discerning bunch — frequent travelers who truly know the best of travel. Japan Airlines' wins in our survey are a true testament to the airline's excellent service, product and experience offered from booking to onboard the aircraft. I congratulate JAL on the well-deserved recognition" said Francis X. Gallagher, CEO/Publisher of *Global Traveler Magazine*.



Best Trans-Pacific Airline Japan Airlines 2017



Best Airline to Japan Japan Airlines 2017



Steve Myer, Regional Vice President Global and Strategic Sales The Americas (left)

Francis X. Gallagher, CEO/Publisher of Global Traveler (right)





As part of its Medium Term Management Plan, JAL has been investing in its products and services to provide an improved customer experience through all points of travel. The highly acclaimed `JAL SKY SUITE` aircraft offers the airline's latest in-flight products and the results of the survey reflect the commitment the company has placed into improving these key areas. By catering to the strengths of its network between North America and Asia, JAL aims to become one of the most preferred airlines in the world.

In related news, **one**world® was named the Best Airline Alliance for the eighth time running in the GT Tested Reader Survey, confirming its standing as the world's most highly prized global airline alliance.

Japan Airlines operates over 100 flights per week from ten North America gateways including Boston, New York, Chicago, Dallas/Fort Worth, Los Angeles, San Francisco, San Diego, Honolulu, Kona and Vancouver.

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About Japan Airlines:

Japan Airlines (JAL) was founded in 1951 and became the first international airline in Japan. A member of the **one**world® alliance, the airline now reaches more than 344 airports in 56 countries and regions together with its codeshare partners with a modern fleet of more than 227 aircraft. JAL Mileage Bank (JMB), the airline's loyalty program, has reached over 31 million members worldwide. Awarded one of the most punctual major international airlines, JAL is committed to providing customers with the highest levels of flight safety and supreme quality in every aspect of its service, and aims to become the most preferred airline in the world.

For more information, please visit <u>www.jal.com/en/outline/</u> Facebook: <u>www.facebook.com/JapanAirlinesWorldwide/</u> Follow JAL on Instagram at @japanairlines_jal

