

JAL Extends Free Transportation to Support Relief Efforts in Indonesia

Tokyo, October 1, 2009: Japan Airlines (JAL) extends its condolence to those affected by the strong earthquake that hit Indonesia's Sumatra island yesterday. It will provide from Japan, free transport of relief goods and aid personnel at the request of any non-profit public organizations based in Japan, such as the Japanese Red Cross, and other Japanese aid organizations that the airline has worked with in the past.

Transport of relief goods

JAL will transport free of charge, relief goods and materials on scheduled JAL Group operated flights from Japan towards the affected area, starting from October 5 to October 23, 2009. Supplies will be carried as air freight and under the conditions specified below:

- The shipper and consignee are government approved organizations
- Contact numbers of the shipper and consignee are clear.
- Arrangements for customs clearance and surface transport at the departure point and arrival point must be completed by the shipper beforehand.
- Shipments must not contain dangerous goods, live animals, or other restricted items.

Transport of relief aid personnel

JAL will also provide free air transport for staff of the above-mentioned organizations who will be aiding in the current emergency.

This is applicable on scheduled JAL Group operated flights from Japan towards the affected area, from October 5 to October 23, 2009, based on the date of travel.

For any enquiry, please contact JAL at 03-5460-3104 between 09:30 to 17:00, from Mondays to Fridays.

END

