

## JAL Changes Airport Lounge in London Heathrow Airport

**Tokyo, November 30, 2009:** Passengers traveling with Japan Airlines (JAL) departing from Terminal 3 at London's Heathrow Airport, will from December 14, 2009, be able to use the "Galleries First" and "Galleries Club" lounges of **oneworld** partner airline, British Airways (BA).

Based on the same concept as the exclusive BA lounges in the newly opened Terminal 5, "Galleries First" and "Galleries Club" in Terminal 3 are also conveniently located near the shopping area and departure gates, and offer many amenities such as shower rooms, a well-equipped business center, and the use of wireless internet connection. JAL Global Club members, eligible passengers and eligible traveling companions departing on Japan Airlines that day, can look forward to a relaxing time in the lounges before boarding.



Japan Airlines code shares with British Airways to link Japan, via London Heathrow, to 5 cities in the United Kingdom such as Manchester and Edinburgh, as well as 5 other cities - Hamburg, Lisbon, Stuttgart, Vienna and Zurich, in Europe.

Passengers can expect smoother transfers now that operations of all **oneworld** alliance members serving London Heathrow, including JAL, have been consolidated to Terminals 3 and 5 – the airport's latest passenger terminal that is used exclusively by BA. Terminal 3 is the closest in proximity to 5 and will be connected by the latest baggage system, which allows for speedier and more efficient transfers of baggage, providing enhanced convenience for all valued customers of **oneworld**.

JAL will cease operations of its First Class Lounge and executive class Sakura Lounge at London Heathrow from December 14, 2009, after which passengers can continue to enjoy quality services at the BA lounges. Changes have also been made to airport lounges used in other European destinations, namely Milan, Moscow and Paris, and in Frankfurt where the JAL lounge was renovated to emulate the revamped lounge in Tokyo's Narita International Airport.

### About Japan Airlines

The JAL Group, Asia's largest airline group by operating revenue, connects Japan to over 30 cities in Europe together with its code share partners.

JAL First Class offers fully reclining Skysleeper or Skysleeper Solo seats while JAL Executive Class – Seasons, introduces the concept of "quality time" spent on board and features the award-winning JAL Shell Flat Seat that reclines to almost the horizontal and



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provides a high degree of personal privacy. From December 2007 JAL started offering JAL Premium Economy, now available on key Europe routes, and from August 2008 started introducing on US routes a luxurious new JAL First Class Suite and the JAL Shell Flat NEO in executive class.

Top quality in-flight service has always been the hallmark of JAL's reputation. Cuisine offered in all classes is a combination of Western and Japanese food. JAL carries a fine selection of award-winning wines and sake in First Class and JAL Executive Class - Seasons, JAL's business class. Quality in-flight entertainment systems are a feature of JAL's international fleet aircraft.

A member of the **oneworld** global alliance since April 2007, JAL offers customers many benefits, such as the JAL Mileage Bank frequent flier program.

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