

Improved Functions on JAL Domestic Reservation Website

Tokyo February 23, 2009: Japan Airlines (JAL) will introduce new functions added to its domestic reservations website from February 24, 2009. Modifications have been made to both its Japanese language Japan website as well as its English language Japan website to cater to the needs and requests of its customers.

The all-new version of its English language domestic flight enquiry website now allows passengers to not only check for flight schedules, but also allow international customers residing in Japan to make a reservation and purchase domestic tickets online. Customers can purchase up to 4 domestic flight segments for a maximum of 6 persons for each transaction. After going through a simple search procedure, the results will clearly display availability of seats, choices of fares, days of the week and types of cabin class. Following the confirmation of seats, customers can proceed to make payment online by credit card, or print out the confirmation page with the booking reference to make payment at any JAL ticketing counter or at selected convenience stores. Instructions for payment are clearly indicated in the website for the convenience of the customers.

Continuously seeking to improve customer service, JAL has also further developed its Japanese language domestic booking website to provide its customers with utmost flexibility and convenience by presenting them with a wide range of choices of fares and itineraries at a glance.

The scope has been expanded to allow search of domestic flights by the cheapest available fare, by region in addition to search by specific destinations, and by days of the week in a month in addition to search by specific dates. By entering the details of the desired departure date, origin and destination, customers are instantly shown the choices of fares for corresponding itineraries that best-matches their search criteria. Results for three days before and after the desired date can also be displayed, allowing customers to plan their trip with ease.

With JAL's extensive domestic coverage as well as its wide range of domestic discount fares, the new search function now gives customers the convenience of being able to check through all of the possible permutation of fares, dates, flights and availability, to find a deal most suitable for them at a click of the mouse.

JAL Japanese Domestic Flight Website: <http://www.jal.co.jp/dom/>

JAL English Domestic Flight Website: <http://www.jal.co.jp/en/dom/>

About Japan Airlines

The JAL Group is Asia's biggest airline group in terms of sales revenues and 2nd largest in Asia in terms of passengers carried annually. JAL Group airlines serve 214 airports in 33 countries and territories, including 60 airports in Japan. The international network covers over 240 passenger routes and 27 cargo routes, and the domestic network covers 156 routes.



With around 23,000 employees in the air transport segment, JAL Group operates a fleet of some 270 aircraft including Boeing 747s and B777s and is now in the process of a major fleet renewal, introducing more fuel-efficient small and medium aircraft such as the B737 New Generation series and in the future the new high-tech Boeing 787 “Dreamliner”.

JAL First Class offers fully reclining Skysleeper or New Skysleeper Solo seats. “JAL Executive Class - Seasons,” introduces the concept of “quality time” spent on board and features the award-winning JAL Shell Flat Seat that reclines to almost the horizontal and provides a high degree of personal privacy. From December 2007 JAL started offering JAL Premium Economy on key business routes, and from August 2008 started introducing on US routes a luxurious new suite to JAL First Class and the JAL Shell NEO, a leading-edge seat for JAL Executive Class.

Top quality in-flight service has always been the hallmark of JAL’s reputation. Cuisine offered in all classes is a combination of Western and Japanese food. JAL carries a fine selection of award-winning wines and sake in First Class and JAL Executive Class - Seasons, JAL’s business class. Quality in-flight entertainment systems are a feature of JAL’s international fleet aircraft.

A member of the **oneworld** global alliance since April 2007, JAL offers customers many benefits, such as the JAL Mileage Bank frequent flier program.

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