

## **JAL Extends Free Transportation to Support Relief Efforts in Mexico**

**Tokyo, April 28, 2009:** Japan Airlines (JAL) extends its condolence to those affected by the outbreak of the swine flu in Mexico. It will provide from Japan, free transport of relief goods and aid personnel bound for Mexico City at the request of any non-profit public organizations based in Japan, such as the Japanese Red Cross, and other Japanese aid organizations that the airline has worked with in the past.

### **Transport of relief goods**

JAL will transport free of charge, relief goods and materials to Mexico, starting from April 30 to May 28, 2009. Transport will be provided on the route from Tokyo, Narita to Mexico City on flights operated by the JAL Group where supplies will be carried as air freight and under the conditions specified below:

- The shipper and consignee are government approved organizations
- Contact numbers of the shipper and consignee are clear.
- Arrangements for customs clearance and surface transport at the departure point and arrival point must be completed by the shipper beforehand.
- Shipments must not contain dangerous goods, live animals, or other restricted items.

### **Transport of relief aid personnel**

JAL will also provide free air transport for staff of the above-mentioned organizations, who are going to Mexico to aid in the current emergency.

This contribution will apply to all JAL Group operated international flights from Japan, from April 30 to May 29, 2009, based on the date of travel.

**For any enquiry, please contact JAL at 03-5460-3121 between 09:30 to 17:00, from Mondays to Fridays.**

### **About Japan Airlines**

The JAL Group is Asia's biggest airline group in terms of sales revenues and 2<sup>nd</sup> largest in Asia in terms of passengers carried annually. JAL Group airlines serve 220 airports in 35 countries and territories, including 59 airports in Japan. The international network covers over 250 passenger routes and 28 cargo routes, and the domestic network covers 143 routes.

With around 23,000 employees in the air transport segment, JAL Group operates a fleet of some 270 aircraft including Boeing 747s and 777s and is now in the process of a major fleet renewal, introducing more fuel-efficient small and medium aircraft such as the B737 New Generation series and in the future the new high-tech Boeing 787 "Dreamliner".

JAL First Class offers fully reclining Skysleeper or Skysleeper Solo seats. "JAL Executive Class - Seasons," introduces the concept of "quality time"



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spent on board and features the award-winning JAL Shell Flat Seat that reclines to almost the horizontal and provides a high degree of personal privacy. From December 2007 JAL started offering JAL Premium Economy on key business routes, and from August 2008 started introducing on US routes a luxurious new suite to JAL First Class and the JAL Shell Flat NEO, a leading-edge seat for JAL Executive Class.

Top quality in-flight service has always been the hallmark of JAL's reputation. Cuisine offered in all classes is a combination of Western and Japanese food. JAL carries a fine selection of award-winning wines and sake in First Class and JAL Executive Class - Seasons, JAL's business class. Quality in-flight entertainment systems are a feature of JAL's international fleet aircraft.

A member of the **oneworld** global alliance since April 2007, JAL offers customers many benefits, such as the JAL Mileage Bank frequent flier program.

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