



JAL Named Best Asia-Pacific Airline for On-time Performance in 2017

~ Honored with Asia-Pacific Title for 6 Consecutive Years ~



TOKYO January 17, 2017: Japan Airlines (JAL) has been named the best on-time Asia-Pacific Major Airline for six consecutive years and eighth in total for its domestic and international flights operated in calendar year 2017 by FlightStats Inc., a US flight status tracking company that analyzes on-time arrival rates for global airlines. (*1) JAL also took second place overall in the Major International Airlines category.



Asia-Pacific Major Airlines Category

Mainline - operating results of individual airlines based in the Asia-Pacific region (excluding the US)

*Network - operating results of airlines including flights operated by Group airlines. (*2)*

Under this category, flights operated by Japan Airlines achieved an on-time arrival rate of 85.60% for its domestic and international flights and the JAL Group achieved an on-time arrival rate of 86.09% in the Network category. As a result, JAL was named the best on-time Asia-Pacific Major Airline in both Mainline and Network categories by FlightStats.

Major International Airlines Category

*Mainline - operating results of individual major international airlines (*3) having routes and flight frequency of a specified scale*

Network - operating results of flights including those operated by Group airlines.

JAL was ranked the world's second most punctual Major International Airline in both Mainline and Network categories.



JAL Group regards punctuality as an essential service quality of the airline and understands that these awards were made possible through the cooperation of our valued customers and efforts made by all staff to ensure on-time operations.

The company will embrace the challenge to further improve on-time performance with top priority on flight safety, and will strive to provide high-quality services and punctual operations.

*(*1) JAL received the best on-time Asia-Pacific Major Airline award in calendar years 2009, 2010, 2012, 2013, 2014, 2015 and 2016. (In 2009 only, results of regional airlines were included and JAL Express (merged with JAL in 2014) was ranked first place.)*

*(*2) "The JAL Group" refers to the total operating results of JAL, J-AIR and HAC.*

*(*3) Airlines are required to have more than 120,000 scheduled flights during the year and seating capacity of more than 19,000,000 seats during the year*

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About FlightStats

FlightStats, part of FlightGlobal, is a cutting-edge data service company focused on providing real-time global flight data to companies and travelers across the travel ecosystem. The company strives to tell the "story" of a flight – from what's expected, to what is happening now, to what happened. The Company delivers these stories via its Data Services, and through its FlightStats-branded web and mobile applications. The company believes flight data is valuable and is made even more valuable when delivered in conjunction with other contextual data. The Company manages multiple data sets that relate directly to or intersect with flights – trips, weather, and other aviation-related data. www.flightstats.com

About On-time Performance Service Awards

The FlightStats On-time Performance Service Awards recognize airlines around the world that deliver the highest percentage of flights to their arrival gates within 15 minutes of the scheduled arrival time or earlier.

About Japan Airlines

Japan Airlines (JAL) was founded in 1951 and became the first international airline in Japan. A member of the **oneworld®** alliance, the airline now reaches more than 344 airports in 56 countries and regions together with its codeshare partners with a modern fleet of more than 230 aircraft. JAL Mileage Bank (JMB), the airline's loyalty program, has reached over 31 million members worldwide. Awarded one of the most punctual major international airlines, JAL is committed to providing customers with the highest levels of flight safety and supreme quality in every aspect of its service, and aims to become the most preferred airline in the world.

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