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JAL Group Readjusts Domestic Network Plan between September 03– September 30.

The JAL Group today announced further reductions on its domestic network between September.03 and September.30. In accordance with the conditions of carriage, customers affected by the cancellations during this period will be re-accommodated on an alternative flight.

The "JAL Domestic PCR Inspection Service" for JAL Group customers, we will be expanding the program to include all JAL Group domestic customers and all fares offering better price.

To date, the carrier has received more than 57,000 applications to conduct pre-travel testing for COVID-19. We will create a hygienic and clean environment at airports and on board to provide our customers with a safe and secure travel experience.

In addition, the Japanese government is also offering free PCR and antigen quantification tests for passengers departing from Haneda, Narita, Nagoya(Chubu),Osaka(Itami), Osaka(Kansai) and Fukuoka to airports in Hokkaido, Okinawa, Hiroshima, Fukuoka and Kagoshima from July 20 to September 30, in order to ensure the safety of people in Hokkaido, Hiroshima, Fukuoka, Kagoshima and Okinawa prefectures as well as those who have no choice but to travel there.

We sincerely apologize for any inconvenience, this may cause to customers who have booked flights on the reduced schedule, but would like to ask for our customer's understanding during this unprecedented time.

Reductions Added Today

Period	Total Number of Flights Reduced by Period	Average Number of Flights Reduced Per Day	Operation Rate (Domestic Network)
9/3-9/30 (Added)	2,232	80	-
9/3-9/30 (Total)	8,612	308	64%

Summary by Month

Period	Total Number of Flights Reduced by Period	Average Number of Flights Reduced Per Day	Operation Rate (Domestic Network)
9/1-9/30(Total)	9,142	305	65%

Note - Figures Include JAL Group Operated Flights (JAL, J-AIR, JAC, HAC, JTA, RAC)

Select routes may be operated by a different aircraft configuration and customers may receive a new seat assignment.

Also, First Class/Class J may not be offered when a change in aircraft configuration occurs.

For the full list of flights, <u>click here</u>. For media queries, contact: <u>mediarelations.hdq@jal.com</u>