

JAL Group Announces Renewal of Domestic Flight Fares As of April 12, 2023

~The new fare will be renewed, more comprehensible, economical and convenient~

Feb 10, 2022

JAL group will totally renew its domestic fares for flights departing as of April 12, 2023, beginning sales from May 17, 2022.

The current 9 types of fares including "Normal Fare for Adults", "Special Fare" and "Advance Fare" will be abolished and merged into "Flex", "Saver" and "Special Saver" to make the fare structure simpler and easier to understand, and the method of setting Class J and First Class fares will be changed.

We will also introduce new fares that offer savings in various situations, such as Round-Trip and connecting flights, as well as "Award Ticket PLUS" in which the number of miles varies depending on congestion, to provide fares that are more comprehensible, economical and convenient to use than ever before.

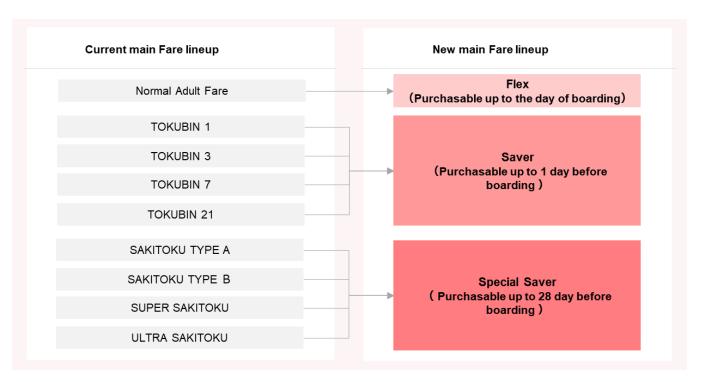
Key points of renewal

1. Simple and comprehensible Fare lineup

Domestic flight fares will be merged into "Flex", "Saver" and "Special Saver".

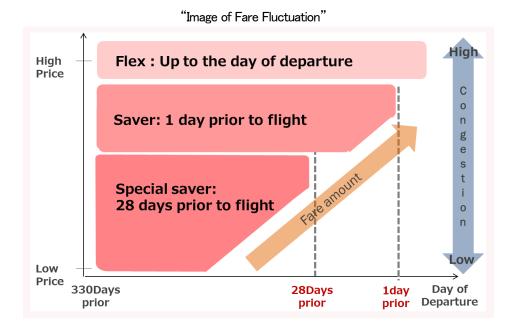
The current 9 types of fares including "Normal Fare for Adults," "TOKUBIN," and "SAKITOKU," will be replaced by simple and comprehensible fares.

For more information, please refer to the JAL website.



 ${\it \divideontimes}$ The price of "Flex", "Saver" and "Special Saver" varies depending on the congestion situation.

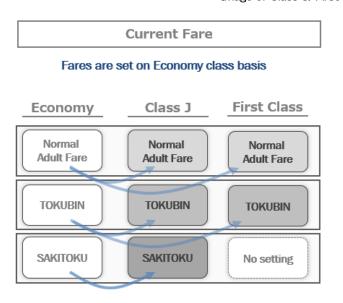




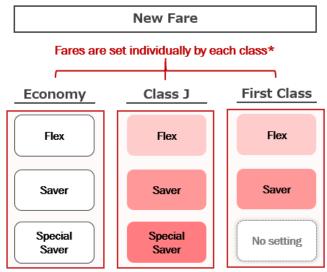
2. Class J/First Class Fare setting

Previously, Class J/First Class Fare has been set based on the Economy Class fare with a certain amount added for all routes. However, from now on Class J/ First class fares will be set individually for each route. As a result, the price difference between the Class J/First Class fare and the Economy Class fare will no longer be a fixed amount common to all routes, but will vary by route depending on distance and other factors.

"Image of Class J/First Class fare setting"



Fixed price on all routes: Class J+JPY1,000, First Class+JPY8,000



- * Fares for each class will be set by route according to distance and other factors.
- * The price varies depending on the congestion situation.





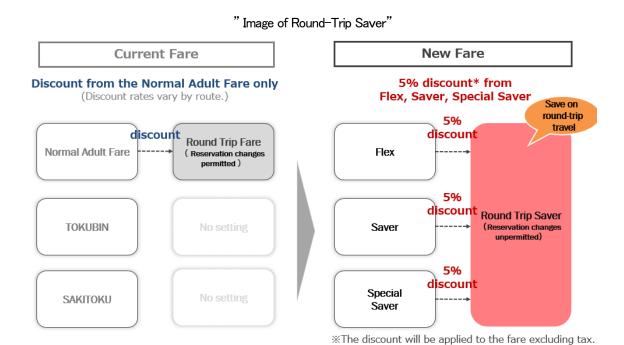
3. Economical Fare

①Expanded Round-Trip Discount "Round-Trip Saver"

Previously, the Round-Trip discount was only applicable for "Normal Fare for Adults" for Round-Trip.

From now on, the Round-Trip discount will be applied to any combination of "Flex", "Saver" and "Special Saver" fares for both outbound and inbound trips.

- (*1) For example, if the fares are different for outbound and inbound flights, such as "Saver" for outbound and "Special Saver" for inbound, the discount will be applied.
- (*2) In any combination, the fare after applying the round trip discount will be "Round Trip Saver".(Reservation cannot be changed.)



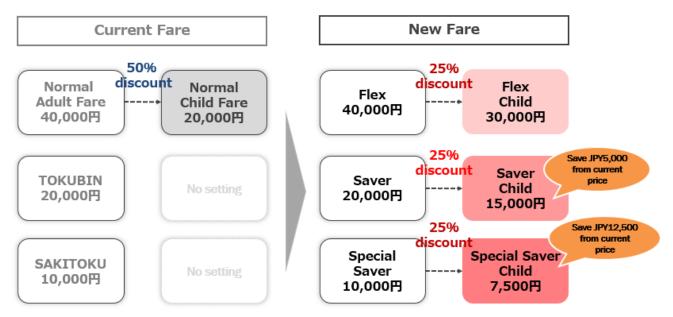
② Expanding the eligibility for discounts for children, customer with disabilities, and caregivers returning home.

Previously, discounts for children, people with disabilities, and caregivers returning home have been offered as a discount on Normal Fare for Adults. From now on, the discount will be expanded to cover not only to "Flex" but also to "Saver", "Special Saver" and "Round Trip Saver" and the following discounts will be discount.

(Discount rate)

- Child discount: 25% discount from the applicable fare (*3)
- Customers with disabilities discount: 20% discount from the applicable fare (*3)
- Care Giver discount: 10% discount from the applicable fare (**3)
- (*3) The discount rate is based on the fare amount excluding tax.

"Image of Child discount"



**The discount will be applied to the fare excluding tax.

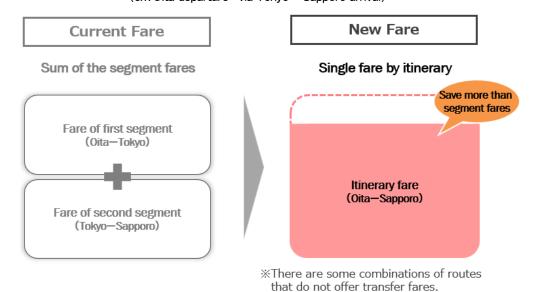
3 Introduction of economical transit fares

We have established fares such as "Flex," "Saver," and "Special Saver" fares that are more economical than purchasing individual flights if purchased as a whole (*4) from the origin to the final destination when connecting multiple flights. These fares can be used in combination with the discounts in ① and ② above.

(*4) There is a condition that the fare can be purchased through JAL. For details ,please refer to JAL Web site.

"Transit Fare image"

(ex: Oita departure -via Tokyo - Sapporo arrival)





4. Convenient (Easy -to -use)"Award Ticket PLUS"miles

The "Award Ticket PLUS" service, already introduced for international flights, will be introduced for domestic flights as well. Currently, there are two types of mileage settings, "Award Ticket" or "Award Anytime Ticket", but the new "Award Ticket PLUS" will be even easier to use, with the number of miles varying according to congestion conditions.

"Award Ticket PLUS image"



5. Schedule

New Fare: Boarding starts on April 12, 2023 (Sales start on May 17, 2022)

Current Fare: Until April 11, 2023 (both reservation and boarding)





6. Others

•The details of Flex, Saver, Special Saver and Round Trip Saver are as follows.

Fare name	Flex	Saver	Special Saver	Round Trip Saver		
Applicable itinerary	One way or round trip	One way or round trip	One way or round trip only			
Reservation Change	Permitted	Not permitted	Not permitted	Not permitted		
Sales Start	From 9:30 a.m. 330 days prior to the departure date					
Reservation Time Limit 1	On the day of boarding	1∼21 Days Prior to boarding	28~75 Days Prior to boarding	1∼75 Days Prior to boarding		
Ticketing Time Limit ※2	Within 72 hours of reservation					
Refund Charge	Abolished					
Cancellation Fee※3	None	amount equivalent to 5% of fare amount before tax	amount equivalent to 5 ~50% of fare amount before tax	amount equivalent to 5 ~50% of fare amount before tax		
Child, Customer with Disabilities, Care Giver's Discount	Discounts can be applied to all Flex, Saver, Special Saver, and Round Trip Saver.					
Through Fares	Through Fares are set to all Flex, Saver, Special Saver, and Round Trip Saver.					

X1 Advanced purchase timelimit for Saver, Special Saver, and Round-Trip saver differs by the price range.

•Other fares are as follows. Please refer to the JAL website for details.

	Current Fare	New Fare		Remarks	
Integration into simple and comprehensible fares	Normal Adult Fare	Flex			
	TOKUBIN1/3/7/21	Saver			
	SAKITOKU TYPE A/B SUPER SAKITOKU, ULTRA SAKITOKU	Special Saver			
Expansion of scope	Round Trip Fare	Applicable fares expanded as Round Trip Saver	•	Reservation change not permitted Round Trip Saver	
	Normal Child Fare	Expansion of applicable fares			
	Discount for the Disabled				
	Care Giver's Saver Fare				
	Transit Fare 7/28	Integration into new transit	•	Current Fare and New Fare may have different route setting.	
	Special Transit Fare	fares			
Continuation (including changes in name and rules)	Shareholder's Saver Fare	Shareholder's Flex		Prices do not fluctuate depending on	
	JAL Business KIPPU	JAL CARD Flex		congestion.	
	eBusiness	Business Flex			
	Senior Citizen Stand-By Fare	Senior Citizen Fare			
	Sky Mate Stand-By Fare	Sky Mate Fare	7		
	Remote Island Fare	Remote Island Flex			
	特別往復割引	Specific Route Flex			
Abolition	JMB Companion Fare	abolition		This service will be discontinued as of the boarding date of April 11, 2023.	

Refund charge abolishment

The refund fee currently set for ticket refunds will be abolished. Cancellation charge will be set per fare as at present

X2 Reservation Time Limit (The advanced purchase time limit) will take priority if it is within 72 hours of reservation.

³ Cancellation fee before the departure of the reserved flight. Please refer to the JAL website for the fees after departure.





Please refer to the JAL website for details.

- Information on new domestic fares
- EN) https://www.jal.co.jp/jp/en/dom/fare-change-2023/index.html
 - •Service advisory regarding changes in domestic fare scheme
- EN) https://www.jal.co.jp/jp/en/dom/fare-change-2023/summary/index.html

