



December 01, 2023 WHILL Inc. Japan Airlines Co., Ltd.

Launch of Rental Service for Electric Wheelchair, Short–Distance Mobility "WHILL", in Hawaii

~Creating a travel experiment with stress-free and safe mobility for everyone~

- 1. The rental service for the short-distance mobility "WHILL" will be launched in Hawaii from December 2023.
- 2. From December 7, 2023 to March 31, 2024, customers who use the service and pay with a JAL Card can enjoy a 10% discount with a special coupon code.

JAL group and WHILL Inc. aim to create a society where everyone can enjoy an enriched life through travel. The goal is to alleviate the concerns of customers about mobility barriers and improve accessibility for a safe and comfortable travel experience.

In 2020, a capital and business alliance was formed with WHILL Inc., a company with the mission of "Delivering Fun & Innovative Mobility for All". Discussions have been ongoing to create a service that allows travelers to move easily and confidently both inside and outside airports.

It is announced that starting from December 2023, the short-distance mobility "WHILL" will be available in Hawaii, aiming to improve accessibility and enhance the travel experience. The service includes the Model C2, providing stable ride comfort, and the Model F, which is foldable and easy to bring along while traveling by rental car, etc. These models allow users to move freely and comfortably.

"WHILL" stands out from conventional electric wheelchairs with its distinctive design and maneuverability. It automatically engages the brakes on inclines when the operator's hands are removed from the controls, and the speed adjustment and power on/off can be easily operated with just one hand. Even those who are new at using a wheelchair or electric wheelchair, it provides a sense of security. The aim is to support various travel scenarios, including those who feel the psychological burden of support from family members or companions, and those who do not normally use a wheelchair.



This product is ideal for extensive travel as it can be folded compactly for easy use with rental cars and public transportation



The unique wheels allow enable a 360-degree rotation with a radius of 76cm, providing a stable and comfortable ride in areas with obstacles or steps.







With this service as a starting point, the aim is to create new mobility experiences for all customers traveling to Hawaii, utilizing this short-distance mobility solution in various scenarios. JAL will continue to collaborate and expand diverse services both in Japan and internationally, bridging the gap between customers and local communities, and striving to achieve a prosperous and sustainable society.

[Short-Distance Mobility "WHILL" Rental Plan]

- (1). Service Start Date: December 7, 2023 (Friday) *HST
- (2). Rental Plans and Fees(with TAX):
 - <Model C2> 1 day: \$39, 4 days: \$137, 7 days: \$165 - <Model F> 1 day: \$32, 4 days: \$116, 7 days: \$147
- (3). Rental/Return Location: JALPAK Aloha Station at SHERATON WAIKIKI or MOANA SURFRIDER.
- (4). How to Use: Reservation can be made through the following URL: https://hawaii.jalpak.net/Campaign?campaign_id=134

(Japanese only)

*Walk-in rentals are available only if there are available vehicles on the day without prior reservation.

(5). Special offer for advance reservation: A 10% discount

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campaign is exclusively available for customers using JAL Card (coupon code required during reservation). Additionally, JAL Card Shopping Mile Premium members can earn and accumulate double the usual miles (2 miles per 100 yen spent*). *For customers who join the JAL Card Shopping Mile Premium program For more details, please visit the following URL.

https://partner.jal.co.jp/shop/?tp=702296 (Japanese only)

(6). This service is available for all customers, regardless of their JAL Group flights. If you have any inquiries or need further clarification, please contact the JALPAK Aloha Station located at SHERATON WAIKIKI or MOANA SURFRIDER directly.

[Vehicle Information]

For detailed information about WHILL, please visit the official WHILL website. https://whill.inc/us/

[About WHILL Inc.]

The company is involved in the development, production, sales, and related services of short-distance mobility products. They also provide mobility services. Furthermore, the company offers automated driving services at airports such as Haneda Airport (domestic and international flights), Narita International Airport, and Kansai International Airport.

