September 24, 2026
Japan Airlines Co., Ltd.
Amadeus IT Group, S.A.

Amadeus and JAL to Commence Ticket Sales via NDC

- Ticket Sales via NDC to Begin in 26 Countries and Regions Worldwide -

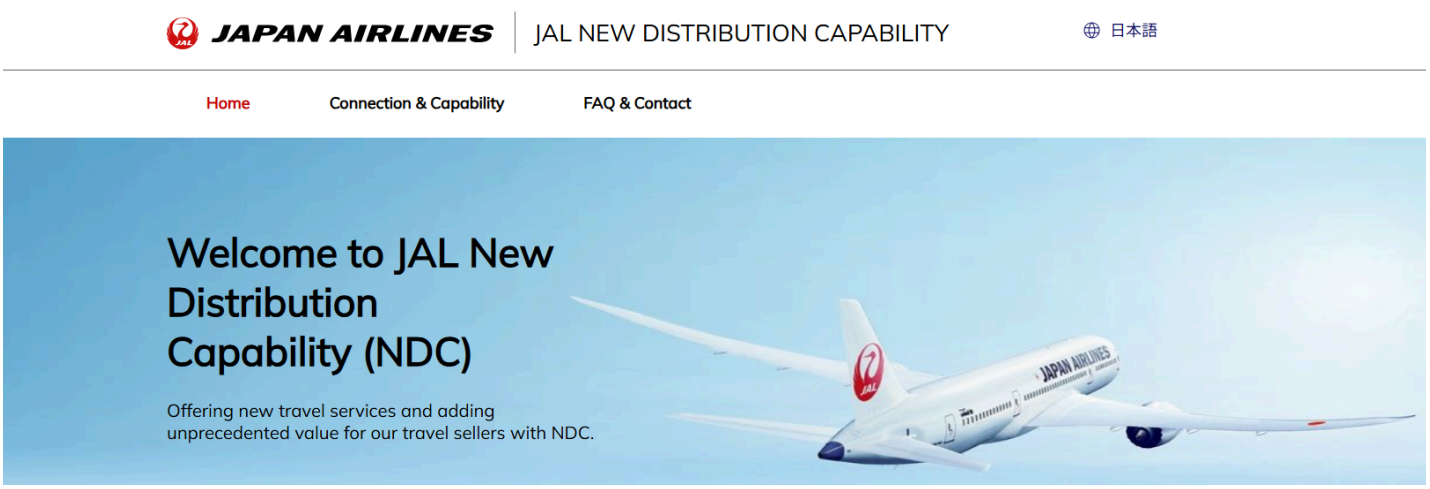
Amadeus IT Group, S.A. (Headquarters: Spain; hereinafter "Amadeus") and Japan Airlines Co., Ltd. (Headquarters: Shinagawa-ku, Tokyo; President and Group CEO: Mitsuko Tottori; hereinafter "JAL") will launch the global rollout of New Distribution Capability (hereinafter "NDC") content through the Amadeus Travel Platform starting in October 2026 (*1). This initiative represents a first for a Japanese airline.

NDC is a next-generation communication standard developed by the International Air Transport Association (IATA) to distribute information on flight tickets and ancillary services. Unlike legacy methods, NDC enables the delivery of flexible products and services tailored to specific customer needs.

JAL has been utilizing Amadeus NDC technology since 2020 (*2). Through this collaboration, travel agencies using Amadeus across 26 countries and regions globally will sequentially begin handling JAL Group airline tickets using NDC. Building on their solid existing partnership, JAL and Amadeus aim to further deepen their relationship and robustly drive the expansion of new sales channels through the continuous enhancement of NDC content.

Furthermore, a dedicated website will be launched regarding the sale of JAL Group airline tickets via NDC. For details, including the latest connection information, please visit the URL below.

URL：https://www.ndc.jal.com/



■**Comments from the Companies**

Japan Airlines Co., Ltd. / Ross Leggett, Senior Managing Executive Officer
"It is a privilege for JAL to connect with the Amadeus Travel Platform, enabling JAL Group flight tickets to be delivered to customers worldwide via NDC.As an initiative to enhance customer convenience and overall experience, JAL will continue to actively adopt new technologies and drive retailing transformation."

Amadeus IT Group S.A. / Javier Laforgue, Executive Vice President, Travel Unit and Managing Director of APAC
"We are delighted to support JAL as it advances its retailing ambitions and makes its NDC offers available through the Amadeus Travel Platform. NDC is a key enabler of more modern, customer-centric travel retailing, and this collaboration reflects our shared commitment to scaling that transformation for the benefit of travel sellers and travelers worldwide."

(*1) Applicable to international flight tickets. Sales will begin on October 1, 2026 in Japan, and October 13, 2026 for overseas markets.
(*2) Press Release dated February 6, 2020 | JAL to Introduce "NDC," a New Standard for Reservation and Ticketing Data, to Strengthen and Expand Sales through Travel Agencies
https://press.jal.co.jp/en/release/202002/005481.html