

1. JAL Group International Passenger Traffic Data

	Intl Pax Traffic						
	Pax	y.o.y(%)	RPK (000's)	y.o.y(%)	ASK (000's)	y.o.y(%)	L/F(%)
FY19 TTL	8,277,987	90.7	41,905,628	93.8	54,324,546	98.9	77.1
Apr-2020	16,039	2.0	100,553	2.6	696,709	15.4	14.4
May-2020	8,295	1.0	44,795	1.1	248,398	5.3	18.0
Jun-2020	9,541	1.1	53,546	1.3	193,444	4.2	27.7
FY20 1st Q TTL	33,875	1.4	198,894	1.7	1,138,551	8.3	17.5
Jul-2020	21,951	2.5	138,144	3.2	572,951	12.0	24.1
Aug-2020	27,307	3.1	174,965	4.0	683,126	14.3	25.6
Sep-2020	28,950	3.7	175,797	4.4	909,047	20.1	19.3
FY20 2nd Q TTL	78,208	3.1	488,906	3.8	2,165,123	15.4	22.6
Oct-2020	34,606	4.4	201,182	5.1	1,126,084	25.2	17.9
Nov-2020	43,231	5.5	252,372	6.3	1,332,008	29.8	18.9
Dec-2020	57,030	7.0	352,010	8.7	1,533,710	32.7	23.0
FY20 3rd Q TTL	134,867	5.7	805,563	6.7	3,991,802	29.3	20.2
Jan-2021	43,866	5.4	275,555	6.7	1,498,927	31.9	18.4
Feb-2021	26,041	4.4	165,812	5.0	1,360,285	31.9	12.2
Mar-2021	40,662	18.2	261,692	18.8	1,763,358	50.7	14.8
FY20 4th Q TTL	110,569	6.8	703,059	8.0	4,622,569	37.1	15.2
FY20 TTL	357,519	4.0	2,196,423	4.8	11,918,047	22.1	18.4

Key

FY = Financial Year ending March 31

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = $RPK \div ASK$

Note:

1. Data includes sales by other airline partners on JAL operated flights.
2. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will be counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.
3. Starting FY20, tickets sold as codeshare flights operated by a partner carrier will not be included in the data.
4. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

1. Monthly International Passenger Route Traffic Data

	Routes	Mar-2021							Previous Year Same Month
		Pax	y.o.y(%)	RPK (000's)	y.o.y(%)	ASK (000's)	y.o.y(%)	L/F(%)	L/F(%)
JAL Group	America	14,676	28.6	137,443	28.6	895,674	75.5	15.3	40.5
	Europe	3,825	14.7	34,279	15.1	364,776	65.4	9.4	40.6
	Southeast Asia	17,461	20.6	73,866	20.3	438,774	44.2	16.8	36.7
	Oceania	662	7	5,173	6.9	36,802	23.7	14.1	48.5
	Hawaii/Guam	705	1.7	4,362	1.9	9,207	1.8	47.4	44.5
	Korea	0	0	0	0	0	0	---	28.4
	China	3,333	46.8	6,570	47.8	18,124	29.3	36.3	22.2
	Total	40,662	18.2	261,692	18.8	1,763,358	50.7	14.8	40

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1. Monthly International Passenger Route Traffic Data

	Routes	FY2020							Previous Year Same Month
		Pax	y.o.y(%)	RPK (000's)	y.o.y(%)	ASK (000's)	y.o.y(%)	L/F(%)	L/F(%)
JAL Group	America	102,264	6.8	970,615	6.8	5,733,408	34.6	16.9	85.9
	Europe	45,196	6	410,605	6.1	2,627,110	32.9	15.6	84.7
	Southeast Asia	162,931	4.8	677,578	5.2	3,082,415	19.6	22	83.5
	Oceania	4,089	1.8	31,981	1.7	222,241	10.4	14.4	85.6
	Hawaii/Guam	5,897	0.5	36,255	0.6	106,820	1.5	33.9	86.5
	Korea	496	0.1	570	0.1	3,188	0.4	17.9	80.7
	China	36,646	2.7	68,821	2.7	142,866	4.3	48.2	77
	Total	357,519	4.0	2,196,423	4.8	11,918,047	22.1	18.4	84.5

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2. JAL Group Total Domestic Passenger Traffic Data

Combined domestic traffic statistics of the JAL Group, including: JAL, J-AIR, JAC, HAC, JT/

	Dom Pax Traffic						
	Pax	y.o.y(%)	RPK (000's)	y.o.y(%)	ASK (000's)	y.o.y(%)	L/F(%)
FY19 TTL	33,783,710	96.9	25,443,520	97.1	36,199,539	100.2	70.3
Apr-2020	343,751	11.5	248,465	11.0	1,266,002	42.5	19.6
May-2020	244,974	7.6	180,733	7.5	801,891	26.1	22.5
Jun-2020	642,598	21.0	482,756	21.0	1,159,678	39.1	41.6
FY20 1st Q TTL	1,231,323	13.3	911,954	13.1	3,227,571	35.8	28.3
Jul-2020	1,139,051	35.3	898,313	36.5	1,929,350	61.3	46.6
Aug-2020	1,032,466	28.3	799,911	28.6	2,197,724	67.9	36.4
Sep-2020	1,241,826	38.0	945,647	38.2	1,583,738	53.1	59.7
FY20 2nd Q TTL	3,413,343	33.7	2,643,870	34.2	5,710,812	61.0	46.3
Oct-2020	1,730,801	53.0	1,324,609	53.9	1,981,666	66.0	66.8
Nov-2020	1,936,992	57.4	1,478,629	58.4	2,221,060	72.9	66.6
Dec-2020	1,407,974	45.4	1,068,559	45.9	2,347,423	74.1	45.5
FY20 3rd Q TTL	5,075,767	52.1	3,871,797	52.9	6,550,149	71.0	59.1
Jan-2021	684,690	22.9	497,785	22.0	1,598,375	51.1	31.1
Feb-2021	632,551	22.7	460,816	21.9	959,618	32.7	48.0
Mar-2021	1,174,457	79.0	895,899	80.9	1,406,459	55.7	63.7
FY20 4th Q TTL	2,491,698	34.3	1,854,499	33.9	3,964,452	46.1	46.8
FY20 TTL	12,212,131	33.5	9,282,122	33.8	19,452,985	53.7	47.7

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3. JAL Group Cargo Traffic Data

Combined domestic traffic statistics of the JAL Group, including: JAL, J-AIR, JAC, HAC, JTA, RAC

	International				Domestic			
	Cargo		Mail		Cargo		Mail	
	Ton	y.o.y(%)	Ton	y.o.y(%)	Ton	y.o.y(%)	Ton	y.o.y(%)
FY19 TTL	397,105	96.2	28,451	82.6	355,173	95.0	30,395	99.6
Apr-2020	18,466	56.8	1,205	66.3	16,273	54.2	1,975	81.2
May-2020	19,988	61.7	1,538	73.1	18,836	67.4	1,811	73.6
Jun-2020	20,554	60.1	1,775	88.7	20,412	71.1	1,794	68.1
FY20 1st Q TTL	59,008	59.5	4,517	76.3	55,521	64.0	5,581	74.1
Jul-2020	22,183	64.8	2,008	104.6	25,307	77.6	1,912	81.1
Aug-2020	22,955	67.0	2,038	94.7	19,712	65.8	1,972	86.7
Sep-2020	25,630	77.5	2,011	88.5	17,740	60.0	1,901	82.7
FY20 2nd Q TTL	70,768	69.7	6,057	95.5	62,758	68.1	5,786	83.5
Oct-2020	31,038	90.3	2,355	99.5	22,704	76.2	2,226	84.9
Nov-2020	31,778	89.7	2,493	93.7	22,102	73.0	2,197	82.7
Dec-2020	32,430	98.3	3,070	90.4	27,708	78.1	2,761	86.6
FY20 3rd Q TTL	95,247	92.6	7,918	94.0	72,514	75.9	7,184	84.8
Jan-2021	31,807	101.0	2,369	99.8	18,267	67.5	2,070	84.2
Feb-2021	31,183	105.9	1,975	74.4	17,146	62.4	1,867	75.1
Mar-2021	39,824	121.9	2,533	92.6	21,288	81.1	2,254	89.3
FY20 4th Q TTL	102,814	109.8	6,877	88.6	56,701	70.2	6,191	82.9
FY20 TTL	327,837	82.6	25,369	89.2	247,495	69.7	24,741	81.4

Key

FY = Financial Year ending March 31

4. Monthly JAL Group Flight Operation Data

Mar-2021

ROUTE	JAL		
	Domestic PAX FLT	International PAX FLT	J A L TTL
TTL Flight Number	10,428	1,182	11,610
Flight Operation Rate (%)	98.2	99.7	98.4
On-time departure rate (%)	96.1	94	95.8
TTL Delayed Flights	411	71	482
Due to weather	26	2	28
For mechanical/technical reasons	48	17	65
Due to aircraft scheduling	204	8	212
Other causes	133	44	177
TTL Flights Cancelled	186	3	189
Due to weather	123	0	123
For mechanical/technical reasons	18	1	19
Due to aircraft scheduling	44	1	45
Other causes	1	1	2
Flights diverted	7	2	9
Due to weather	7	1	8
For mechanical/technical reasons	0	0	0
Other causes	0	1	1
Flights returned to departure air	11	1	12
Due to weather	9	0	9
For mechanical/technical reasons	2	1	3
Other causes	0	0	0

ROUTE	JTA	RAC	ZIP	JAL Group TTL		
	Domestic PAX FLT	Domestic PAX FLT	International PAX FLT	Domestic PAX FLT	International PAX FLT	GROUP TOTAL
TTL Flight Number	1,377	930	79	12,735	1,261	13,996
Flight Operation Rate (%)	99.6	98.8	100	98.4	99.8	98.6
On-time departure rate (%)	98.2	93.4	93.7	96.1	94	95.9
TTL Delayed Flights	25	61	5	497	76	573
Due to weather	1	6	0	33	2	35
For mechanical/technical reasons	2	6	1	56	18	74
Due to aircraft scheduling	12	33	3	249	11	260
Other causes	10	16	1	159	45	204
TTL Flights Cancelled	5	11	0	202	3	205
Due to weather	3	1	0	127	0	127
For mechanical/technical reasons	0	1	0	19	1	20
Due to aircraft scheduling	2	9	0	55	1	56
Other causes	0	0	0	1	1	2
Flights diverted	2	1	0	10	2	12
Due to weather	1	1	0	9	1	10
For mechanical/technical reasons	1	0	0	1	0	1
Other causes	0	0	0	0	1	1
Flights returned to departure air	1	0	0	12	1	13
Due to weather	1	0	0	10	0	10
For mechanical/technical reasons	0	0	0	2	1	3
Other causes	0	0	0	0	0	0

Note:

1. Figures do not include flights suspended due to COVID-19
2. On-time rates are flights operating within 15 minutes of the scheduled time of departure
3. Delays consist of flights operating later than 15 minutes of the scheduled time of departure

Regarding JAC Flights

From October 25, 2020, JAC flights are operated under the JL code.