

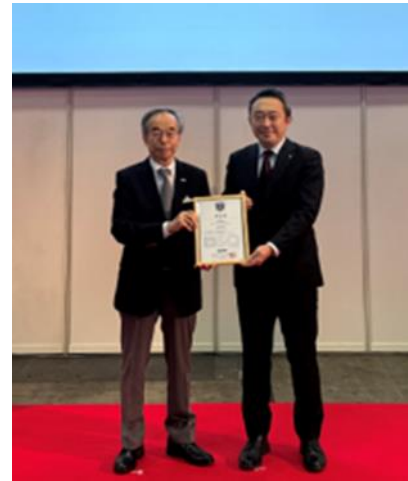


JAL Becomes the First in Japan to Obtain **"Drone Service Quality Certification (JIS Y1011)"** **- Contributing to the Standardization and Reliability of Drone Services -**

Tokyo, JAPAN - Japan Airlines Co., Ltd. (JAL) has become the first company in Japan to obtain the "Drone Service Quality Certification (JIS Y1011)" (hereafter "the certification") issued by the General Incorporated Association Drone Service Promotion Association (DSPA) as of June 5, 2025. This certification recognizes JAL's achievement in drone operational support services in the categories of "Transport and Delivery," "Emergency Transport," and "Disaster Investigation", acknowledging high-quality standards in both the services provided and consulting.



JIS Y1011 Certification Number: DSQ-0500125



Drone Service Quality Certification Ceremony
(Left: Shinji SUZUKI, DSPA; Right: Shin TANIGUCHI, JAL)

This certification is based on Japanese Industrial Standards (JIS), established in August 2024 (*1) by Japan's Ministry of Economy, Trade and Industry (METI). These standards define the processes and criteria necessary for delivering drone services.

Certifications are issued by DSPA based on these standards, while the assessment activities are conducted by Japan Quality Assurance Organization (JQA).

Through transparent and high-quality certifications, this program aims to standardize and enhance the reliability of drone services offered by businesses, contributing to market expansion and industry development (*2).

In addressing social challenges and fostering sustainable flows of people, commerce, and logistics, JAL has been actively advancing air mobility initiatives. A major area has been the social implementation of drone services, which requires the establishment of robust operational management systems that include safety protocols and risk assessments. Developing quality standards, such as those represented by this certification, plays a criteria role in promoting the safe, and reliable expansion of drone technologies and services. Efforts have been actively pursued to acquire certifications like this to ensure high-quality standards for drone operational support services.

JAL will continue to provide safe and reliable drone services as an accredited operator under the "Drone Service Quality Certification (JIS Y1011)." In addition, efforts will focus on contributing to the establishment of a society where quality certification systems are widely adopted, allowing drones to be effectively utilized in various fields, including addressing labor shortages and disaster response.



Notes:

(*1): Japanese Industrial Standards (JIS) set by METI define the necessary processes and criteria for operating drone services, taking safety, quality, and reliability into account.

<https://www.meti.go.jp/press/2024/08/20240820001/20240820001-2.pdf> (Japanese Only)

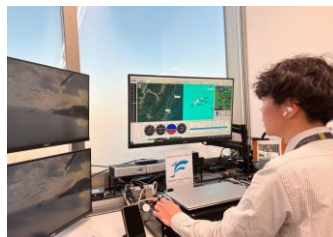
(*2): DSPA and JQA work collaborate to ensure the fairness, transparency, and reliability of the certification process for drone service providers, promoting quality and trust in the industry.

<https://dspa.or.jp/menu/category/authentication/> (Japanese Only)

Service Category		Use Case	Examples of JAL's Drone Initiatives
Services Provided			
Transport and Logistics	Transport and Delivery	Package delivery from/to large commercial facilities, high-rise apartments, and mountainous areas	Regular Operations by Amami Island Drone Co.(*3)
	Emergency Transport	Transportation of relief supplies, including pharmaceuticals and medical devices, to disaster-affected areas	Prescription Delivery by Amami Island Drone Co.(*3)
Public Services	Disaster Investigation	Reconnaissance and assessment of slope collapses, river flooding, and port damage during large-scale disasters	Reconnaissance Flight for Disaster Assessment in Pref.-led Disaster Drill
Consulting			
In the above three categories		Support for drone operators conducting 'Transport and Delivery,' 'Emergency Transport,' and 'Disaster Investigation,' including operational planning and flight assistance	Establishment and Flight Support of Amami Island Drone Co.(*3)

(*3): Amami Island Drone Co.,Ltd.

A drone operation company established jointly by JAL and Setouchi Town, Kagoshima Prefecture, in 2023. This company aims to address the challenges faced by the remote islands of Amami Oshima, such as ensuring stable logistics and responding to natural disasters. By leveraging JAL's expertise in safe operations cultivated through its aviation business, the company collaborates with local governments to find effective solutions.



(Top-left) Drone transporting supplies
(Bottom-left) Transporting supplies in Amami
(Center-top and center-bottom) Disaster drill in Kumamoto Pref.
(Right) Establishment of Amami Island Drone Co.,Ltd.