



Japan Airlines Expands Same-day Delivery Service to Kansai and Narita Airports

Tokyo, JAPAN - Japan Airlines Co., Ltd. (Headquarters: Shinagawa-ku, Tokyo; President & Group CEO: Mitsuko Tottori; hereinafter “JAL”) has announced the expansion of the “JAL Same-day Delivery Service” for tourists arriving at Kansai International Airport and Narita International Airport following its launch at Haneda Airport. This service is designed for foreign visitors arriving at Kansai International Airport and Narita International Airport, allowing them to have their baggage delivered to hotels on the same day by dropping it off at the JAL ABC counter located in the arrival lobby.



This baggage-free travel service from Kansai International Airport and Narita International Airport aims to address social issues such as congestion in public transportation and the shortage of storage lockers, providing a more convenient travel experience for tourists.

Service Overview

- Target Customers: All visitors arriving at Kansai International Airport and Narita International Airport. The service does not require an airline ticket or passport.
 - Acceptable Baggage: Suitcase with total dimensions within 160cm/63in (length + width + height), weight up to 20kg/44lbs.
 - Service Fee: JPY4,500 per suitcase (tax included)
- Kansai International Airport
- Where to apply: Kansai International Airport Terminal 1, 1st Floor, JAL ABC Counter
 - Business Hours: 7:00 a.m. - 6:00 p.m.
 - Delivery Time: By 10:00 p.m.
 - Delivery Area: Osaka City, around Sakai Station in Sakai City, Kyoto City



■ Narita International Airport

- Where to apply: Narita International Airport Terminal 2, 1st Floor, JAL ABC Counter
*Expansion to Terminal 1 is under adjustment as of April 2025.
- Business Hours: 6:30 a.m. - 6:00 p.m.
- Delivery Time: By 10:00 p.m.
- Delivery Area:
 - Tokyo (Shinjuku, Shibuya, Shinagawa, Taito, Sumida, Chiyoda, Chuo, Minato, Meguro, Koto, Edogawa, Ota, Toshima, Bunkyo)
 - Chiba (Around Narita Airport, JR and Keisei Narita Station areas)

Japan Airlines is committed to providing foreign visitors with a seamless and enjoyable travel experience. By continuously expanding the “Same-day Delivery Service” to other airports and enhancing its offerings, JAL aims to further improve the value of the tourism experience for foreign visitors.

Please see below for more details:

▼ U.S.A.

<https://www.jal.co.jp/ar/en/offers/same-day-delivery-service/>

▼ Europe

<https://www.jal.co.jp/uk/en/offers/same-day-delivery-service/>

▼ India

<https://www.jal.co.jp/in/en/offers/same-day-delivery-service/>

▼ Australia

<https://www.jal.co.jp/au/en/offers/same-day-delivery-service/>

▼ Singapore

<https://www.jal.co.jp/sg/en/offers/same-day-delivery-service/>

▼ China

<https://www.jal.co.jp/cn/zhcn/offers/same-day-delivery-service/>

▼ Hong Kong

<https://www.jal.co.jp/hk/zhhk/offers/same-day-delivery-service/>

▼ Korea

<https://www.jal.co.jp/kr/ko/offers/same-day-delivery-service/>

▼ Taiwan

<https://www.jal.co.jp/tw/zhtw/offers/same-day-delivery-service/>