

# 1. JAL Group International Passenger Traffic Data

## 1) JAL International Passenger Traffic Data

|                | Intl Pax Traffic |          |             |          |             |          |        |
|----------------|------------------|----------|-------------|----------|-------------|----------|--------|
|                | Pax              | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) |
| FY23 TTL       | 6,628,180        | 152.4    | 37,201,808  | 136.2    | 47,328,460  | 124.4    | 78.6   |
| Apr-2024       | 563,617          | 110.9    | 3,135,515   | 108.9    | 3,977,698   | 102.9    | 78.8   |
| May-2024       | 581,824          | 113.4    | 3,327,625   | 112.3    | 4,173,140   | 104.9    | 79.7   |
| Jun-2024       | 605,165          | 110.0    | 3,399,919   | 107.3    | 4,065,071   | 103.7    | 83.6   |
| FY24 1st Q TTL | 1,750,606        | 111.4    | 9,863,059   | 109.4    | 12,215,909  | 103.8    | 80.7   |
| Jul-2024       | 636,203          | 107.4    | 3,523,246   | 104.3    | 4,251,241   | 105.0    | 82.9   |
| Aug-2024       | 640,290          | 107.9    | 3,563,840   | 106.5    | 4,188,326   | 103.0    | 85.1   |
| Sep-2024       | 594,186          | 110.5    | 3,332,629   | 108.2    | 4,074,214   | 105.6    | 81.8   |
| FY24 2nd Q TTL | 1,870,679        | 108.6    | 10,419,716  | 106.3    | 12,513,781  | 104.5    | 83.3   |
| Oct-2024       | 630,320          | 112.8    | 3,578,996   | 111.3    | 4,208,098   | 105.5    | 85.1   |
| Nov-2024       | 641,581          | 116.2    | 3,555,671   | 115.6    | 4,182,503   | 108.6    | 85.0   |
| Dec-2024       | 664,111          | 120.9    | 3,581,595   | 118.7    | 4,327,014   | 108.3    | 82.8   |
| FY24 3rd Q TTL | 1,936,012        | 116.6    | 10,716,262  | 115.1    | 12,717,615  | 107.4    | 84.3   |
| Jan-2025       | 689,386          | 130.2    | 3,678,325   | 127.8    | 4,321,003   | 108.9    | 85.1   |
| Feb-2025       | 636,626          | 118.9    | 3,413,015   | 119.9    | 3,895,045   | 104.2    | 87.6   |
| Mar-2025       | 700,525          | 115.0    | 3,825,346   | 114.1    | 4,307,882   | 106.4    | 88.8   |
| FY24 4th Q TTL | 2,027,239        | 121.1    | 10,917,145  | 120.3    | 12,524,577  | 106.6    | 87.2   |
| FY24 TTL       | 7,584,536        | 114.4    | 41,916,182  | 112.7    | 49,971,882  | 105.6    | 83.9   |

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

**Note:**

1. Data includes sales by other airline partners on JAL operated flights.
2. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will be counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.
3. Starting FY20, tickets sold as codeshare flights operated by a partner carrier will not be included in the data.
4. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

# 1. JAL Group International Passenger Traffic Data

## 2) Monthly International Passenger Route Traffic Data

|                  | Routes         | Mar-2025       |              |                  |              |                  |              |             | Previous Year Same Month |
|------------------|----------------|----------------|--------------|------------------|--------------|------------------|--------------|-------------|--------------------------|
|                  |                | Pax            | y.o.y(%)     | RPK (000's)      | y.o.y(%)     | ASK (000's)      | y.o.y(%)     | L/F(%)      | L/F(%)                   |
| <b>JAL Group</b> | America        | 148,208        | 109.6        | 1,386,187        | 109.3        | 1,565,035        | 101.8        | 88.6        | 82.5                     |
|                  | Europe         | 63,623         | 129.7        | 587,830          | 126.4        | 646,208          | 114.5        | 91.0        | 82.4                     |
|                  | Southeast Asia | 265,896        | 107.6        | 1,070,511        | 109.6        | 1,204,403        | 104.7        | 88.9        | 85.0                     |
|                  | Oceania        | 22,283         | 128.6        | 177,611          | 129.4        | 201,144          | 127.1        | 88.3        | 86.7                     |
|                  | Hawaii/Guam    | 67,625         | 119.9        | 379,938          | 115.6        | 415,351          | 102.6        | 91.5        | 81.2                     |
|                  | Korea          | 38,603         | 107.1        | 45,629           | 107.1        | 47,351           | 105.1        | 96.4        | 94.5                     |
|                  | China          | 94,287         | 138.9        | 177,640          | 133.9        | 228,391          | 121.8        | 77.8        | 70.8                     |
|                  | <b>Total</b>   | <b>700,525</b> | <b>115.0</b> | <b>3,825,346</b> | <b>114.1</b> | <b>4,307,882</b> | <b>106.4</b> | <b>88.8</b> | <b>82.8</b>              |

### Key

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

### Note:

1. Data includes sales by other airline partners on JAL operated flights.
2. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will be counted as revenue tickets. As a result, the figures listed above (Pax/ASK/LF) will include passengers traveling with an award ticket.
3. Starting FY20, tickets sold as codeshare flights operated by a partner carrier will not be included in the data.
4. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

# 1. JAL Group International Passenger Traffic Data

## 3) FY2024 International Passenger Route Traffic Data

|                  | Routes         | FY2024           |              |                   |              |                   |              |             | Previous Year Same Month |
|------------------|----------------|------------------|--------------|-------------------|--------------|-------------------|--------------|-------------|--------------------------|
|                  |                | Pax              | y.o.y(%)     | RPK (000's)       | y.o.y(%)     | ASK (000's)       | y.o.y(%)     | L/F(%)      | L/F(%)                   |
| <b>JAL Group</b> | America        | 1,654,772        | 110.2        | 15,487,564        | 110.7        | 18,249,642        | 102.0        | 84.9        | 78.2                     |
|                  | Europe         | 726,344          | 127.4        | 6,689,879         | 124.9        | 7,957,702         | 116.4        | 84.1        | 78.3                     |
|                  | Southeast Asia | 2,868,818        | 106.3        | 11,611,260        | 105.5        | 13,814,258        | 101.3        | 84.1        | 80.7                     |
|                  | Oceania        | 218,437          | 118.0        | 1,734,587         | 118.2        | 2,058,149         | 114.9        | 84.3        | 81.9                     |
|                  | Hawaii/Guam    | 691,715          | 114.8        | 3,995,731         | 111.5        | 4,846,009         | 108.4        | 82.5        | 80.1                     |
|                  | Korea          | 440,640          | 119.9        | 520,836           | 120.1        | 560,452           | 117.2        | 92.9        | 90.7                     |
|                  | China          | 983,810          | 140.0        | 1,876,324         | 136.9        | 2,485,671         | 112.3        | 75.5        | 61.9                     |
|                  | <b>Total</b>   | <b>7,584,536</b> | <b>114.4</b> | <b>41,916,182</b> | <b>112.7</b> | <b>49,971,882</b> | <b>105.6</b> | <b>83.9</b> | <b>78.6</b>              |

### Key

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

### Note:

1. Data includes sales by other airline partners on JAL operated flights.
2. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will be counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.
3. Starting FY20, tickets sold as codeshare flights operated by a partner carrier will not be included in the data.
4. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

## 2. JAL Group Total Domestic Passenger Traffic Data

Combined domestic traffic statistics of the JAL Group, including: JAL, J-AIR, JAC, HAC, JTA, RAC

|                | Dom Pax Traffic |          |             |          |             |          |        |
|----------------|-----------------|----------|-------------|----------|-------------|----------|--------|
|                | Pax             | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) |
| FY23 TTL       | 35,109,846      | 116.6    | 26,771,128  | 115.9    | 35,184,302  | 99.8     | 76.1   |
| Apr-2024       | 2,564,713       | 99.3     | 1,952,009   | 99.5     | 2,854,221   | 98.9     | 68.4   |
| May-2024       | 2,801,470       | 92.8     | 2,103,856   | 93.0     | 2,982,319   | 99.6     | 70.5   |
| Jun-2024       | 2,652,954       | 88.9     | 2,008,334   | 89.4     | 2,852,135   | 100.6    | 70.4   |
| FY24 1st Q TTL | 8,019,137       | 93.4     | 6,064,199   | 93.7     | 8,688,675   | 99.7     | 69.8   |
| Jul-2024       | 2,972,517       | 103.1    | 2,295,932   | 103.5    | 3,029,946   | 99.7     | 75.8   |
| Aug-2024       | 3,283,970       | 103.2    | 2,566,171   | 105.3    | 3,036,877   | 101.4    | 84.5   |
| Sep-2024       | 3,010,915       | 104.8    | 2,295,121   | 105.5    | 2,898,820   | 100.2    | 79.2   |
| FY24 2nd Q TTL | 9,267,402       | 103.7    | 7,157,223   | 104.8    | 8,965,642   | 100.4    | 79.8   |
| Oct-2024       | 3,315,652       | 104.8    | 2,536,309   | 105.5    | 2,989,035   | 99.3     | 84.9   |
| Nov-2024       | 3,246,448       | 104.6    | 2,462,725   | 105.5    | 2,867,532   | 99.1     | 85.9   |
| Dec-2024       | 3,048,988       | 106.9    | 2,331,714   | 107.6    | 2,987,081   | 98.9     | 78.1   |
| FY24 3rd Q TTL | 9,611,088       | 105.4    | 7,330,749   | 106.1    | 8,843,647   | 99.1     | 82.9   |
| Jan-2025       | 2,954,864       | 115.0    | 2,267,657   | 113.9    | 2,956,492   | 102.3    | 76.7   |
| Feb-2025       | 2,952,196       | 107.4    | 2,278,619   | 107.0    | 2,640,070   | 96.4     | 86.3   |
| Mar-2025       | 3,322,777       | 105.6    | 2,568,335   | 105.2    | 2,988,299   | 99.9     | 85.9   |
| FY24 4th Q TTL | 9,229,837       | 109.0    | 7,114,611   | 108.4    | 8,584,860   | 99.6     | 82.9   |
| FY24 TTL       | 36,127,464      | 102.9    | 27,666,782  | 103.3    | 35,082,824  | 99.7     | 78.9   |

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

### Note:

- Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will be counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.
- y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

### 3. JAL Group Cargo Traffic Data

Combined domestic traffic statistics of the JAL Group, including: JAL, J-AIR, JAC, HAC, JTA, RAC

|                | International |          |        |          | Domestic |          |        |          |
|----------------|---------------|----------|--------|----------|----------|----------|--------|----------|
|                | Cargo         |          | Mail   |          | Cargo    |          | Mail   |          |
|                | Ton           | y.o.y(%) | Ton    | y.o.y(%) | Ton      | y.o.y(%) | Ton    | y.o.y(%) |
| FY23 TTL       | 425,740       | 93.3     | 15,759 | 78.2     | 300,603  | 102.0    | 27,462 | 103.9    |
| Apr-2024       | 39,434        | 113.7    | 1,133  | 82.0     | 24,057   | 94.2     | 2,267  | 99.5     |
| May-2024       | 42,799        | 121.2    | 1,152  | 84.1     | 23,463   | 99.7     | 2,389  | 109.8    |
| Jun-2024       | 44,162        | 124.1    | 1,161  | 91.2     | 24,905   | 103.7    | 2,445  | 103.4    |
| FY24 1st Q TTL | 126,395       | 119.7    | 3,446  | 85.6     | 72,425   | 99.1     | 7,102  | 104.1    |
| Jul-2024       | 44,427        | 120.6    | 1,163  | 86.2     | 28,940   | 107.6    | 2,219  | 105.0    |
| Aug-2024       | 41,781        | 118.3    | 1,140  | 91.4     | 27,419   | 114.0    | 2,120  | 101.5    |
| Sep-2024       | 42,616        | 122.1    | 1,127  | 91.9     | 28,690   | 119.4    | 2,157  | 98.8     |
| FY24 2nd Q TTL | 128,825       | 120.3    | 3,430  | 89.7     | 85,049   | 113.4    | 6,495  | 101.7    |
| Oct-2024       | 44,702        | 124.2    | 1,246  | 98.6     | 31,111   | 118.7    | 2,402  | 102.0    |
| Nov-2024       | 45,748        | 130.0    | 1,295  | 93.6     | 30,167   | 114.9    | 2,324  | 98.7     |
| Dec-2024       | 44,551        | 124.5    | 1,575  | 94.2     | 33,869   | 112.3    | 2,590  | 95.5     |
| FY24 3rd Q TTL | 135,002       | 126.2    | 4,115  | 95.3     | 95,146   | 115.2    | 7,316  | 98.6     |
| Jan-2025       | 40,310        | 124.4    | 1,190  | 103.1    | 24,192   | 113.2    | 2,111  | 100.6    |
| Feb-2025       | 35,155        | 112.6    | 1,084  | 95.8     | 24,020   | 104.9    | 2,002  | 89.7     |
| Mar-2025       | 46,876        | 110.3    | 1,249  | 95.6     | 27,542   | 107.4    | 2,243  | 89.5     |
| FY24 4th Q TTL | 122,342       | 115.3    | 3,523  | 98.1     | 75,754   | 108.3    | 6,356  | 93.0     |
| FY24 TTL       | 512,563       | 120.4    | 14,515 | 92.1     | 328,375  | 109.2    | 27,269 | 99.3     |

**Key**

FY = Financial Year ending March 31

#### 4. Monthly JAL Group Flight Operation Data

Mar-2025

| ROUTE                                 | JAL      |               |        |
|---------------------------------------|----------|---------------|--------|
|                                       | Domestic | International | J A L  |
|                                       | PAX FLT  | PAX FLT       | TTL    |
| TTL Flight Number                     | 22,617   | 3,970         | 26,587 |
| Flight Operation Rate (%)             | 98.5     | 99.8          | 98.7   |
| On-time departure rate (%)            | 79.9     | 85.4          | 80.7   |
| TTL Delayed Flights                   | 4,541    | 580           | 5,121  |
| Due to weather                        | 102      | 11            | 113    |
| For mechanical/technical reasons      | 104      | 36            | 140    |
| Due to aircraft scheduling            | 3,306    | 144           | 3,450  |
| Other causes                          | 1,029    | 389           | 1,418  |
| TTL Flights Cancelled                 | 347      | 6             | 353    |
| Due to weather                        | 191      | 0             | 191    |
| For mechanical/technical reasons      | 21       | 0             | 21     |
| Due to aircraft scheduling            | 124      | 0             | 124    |
| Other causes                          | 11       | 6             | 17     |
| Flights diverted                      | 17       | 1             | 18     |
| Due to weather                        | 12       | 0             | 12     |
| For mechanical/technical reasons      | 2        | 0             | 2      |
| Other causes                          | 3        | 1             | 4      |
| Flights returned to departure airport | 21       | 2             | 23     |
| Due to weather                        | 21       | 0             | 21     |
| For mechanical/technical reasons      | 0        | 1             | 1      |
| Other causes                          | 0        | 1             | 1      |

| ROUTE                                 | JTA      |               | RAC      | ZIP           | SJO      |               | JAL Group TTL |               |        |
|---------------------------------------|----------|---------------|----------|---------------|----------|---------------|---------------|---------------|--------|
|                                       | Domestic | International | Domestic | International | Domestic | International | Domestic      | International | GROUP  |
|                                       | PAX FLT  | PAX FLT       | PAX FLT  | PAX FLT       | PAX FLT  | PAX FLT       | PAX FLT       | PAX FLT       | TOTAL  |
| TTL Flight Number                     | 2,083    | 2             | 1,154    | 485           | 127      | 304           | 25,981        | 4,761         | 30,742 |
| Flight Operation Rate (%)             | 97.4     |               | 96.9     | 100.0         | 99.2     | 98.7          | 98.3          | 99.8          | 98.6   |
| On-time departure rate (%)            | 79.8     |               | 85.8     | 65.6          | 52.0     | 68.4          | 80.0          | 82.3          | 80.4   |
| TTL Delayed Flights                   | 420      | 0             | 164      | 167           | 61       | 96            | 5,186         | 843           | 6029   |
| Due to weather                        | 1        | 0             | 3        | 3             | 1        | 8             | 107           | 22            | 129    |
| For mechanical/technical reasons      | 5        | 0             | 4        | 6             | 0        | 0             | 113           | 42            | 155    |
| Due to aircraft scheduling            | 351      | 0             | 133      | 94            | 45       | 50            | 3835          | 288           | 4123   |
| Other causes                          | 63       | 0             | 24       | 64            | 15       | 38            | 1131          | 491           | 1622   |
| TTL Flights Cancelled                 | 56       | 0             | 37       | 0             | 1        | 4             | 441           | 10            | 451    |
| Due to weather                        | 0        | 0             | 2        | 0             | 0        | 2             | 193           | 2             | 195    |
| For mechanical/technical reasons      | 1        | 0             | 4        | 0             | 1        | 0             | 27            | 0             | 27     |
| Due to aircraft scheduling            | 53       | 0             | 31       | 0             | 0        | 0             | 208           | 0             | 208    |
| Other causes                          | 2        | 0             | 0        | 0             | 0        | 2             | 13            | 8             | 21     |
| Flights diverted                      | 0        | 0             | 1        | 0             | 0        | 1             | 18            | 2             | 20     |
| Due to weather                        | 0        | 0             | 0        | 0             | 0        | 1             | 12            | 1             | 13     |
| For mechanical/technical reasons      | 0        | 0             | 1        | 0             | 0        | 0             | 3             | 0             | 3      |
| Other causes                          | 0        | 0             | 0        | 0             | 0        | 0             | 3             | 1             | 4      |
| Flights returned to departure airport | 0        | 0             | 1        | 0             | 0        | 0             | 22            | 2             | 24     |
| Due to weather                        | 0        | 0             | 1        | 0             | 0        | 0             | 22            | 0             | 22     |
| For mechanical/technical reasons      | 0        | 0             | 0        | 0             | 0        | 0             | 0             | 1             | 1      |
| Other causes                          | 0        | 0             | 0        | 0             | 0        | 0             | 0             | 1             | 1      |

**Note:**

1. Figures do not include flights suspended due to COVID-19
2. On-time rates are flights operating within 15 minutes of the scheduled time of departure
3. Delays consist of flights operating later than 15 minutes of the scheduled time of departure

**Regarding JAC Flights**

From October 25, 2020, JAC flights are operated under the JL code.