1. JAL Group International Passenger Traffic Data

1) JAL International Passenger Traffic Data

| | Intl Pax Traffic | | | | | | | | | | |
|----------------|------------------|----------|-------------|----------|-------------|----------|--------|--|--|--|--|
| | Pax | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) | | | | |
| FY22 TTL | 4,348,562 | 487.2 | 27,310,618 | 453.1 | 38,039,283 | 167.0 | 71.8 | | | | |
| Apr-2023 | 508,203 | 263.8 | 2,880,181 | 238.1 | 3,865,484 | 180.8 | 74.5 | | | | |
| May-2023 | 513,063 | 219.6 | 2,963,645 | 192.7 | 3,977,140 | 171.7 | 74.5 | | | | |
| Jun-2023 | 549,932 | 181.8 | 3,170,067 | 154.5 | 3,920,863 | 148.4 | 80.9 | | | | |
| FY23 1st Q TTL | 1,571,198 | 215.6 | 9,013,893 | 187.8 | 11,763,487 | 165.7 | 76.6 | | | | |
| Jul-2023 | 592,485 | 177.6 | 3,377,158 | 149.2 | 4,050,723 | 138.3 | 83.4 | | | | |
| Aug-2023 | 593,194 | 167.8 | 3,347,071 | 142.5 | 4,065,535 | 125.7 | 82.3 | | | | |
| Sep-2023 | 537,512 | 164.7 | 3,079,375 | 142.4 | 3,858,720 | 122.7 | 79.8 | | | | |
| FY23 2nd Q TTL | 1,723,191 | 170.0 | 9,803,604 | 144.7 | 11,974,978 | 128.7 | 81.9 | | | | |
| Oct-2023 | 558,667 | 153.9 | 3,215,535 | 135.3 | 3,990,277 | 115.7 | 80.6 | | | | |
| Nov-2023 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | | | | | |
| Dec-2023 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | | | | | |
| FY23 3rd Q TTL | 558,667 | 153.9 | 3,215,535 | 135.3 | 3,990,277 | 115.7 | 80.6 | | | | |
| FY23 TTL | 3,853,056 | 183.0 | 22,033,031 | 157.9 | 27,728,743 | 139.7 | 79.5 | | | | |

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

Note:

1. Data includes sales by other airline partners on JAL operated flights.

2. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will being counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.

3. Starting FY20, tickets sold as codeshare flights operated by a partner carrier will not be included in the data.

4. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

1. JAL Group International Passenger Traffic Data

2) Monthly International Passenger Route Traffic Data

| | | Oct-2023 | | | | | | | |
|--|----------------|----------|---|-----------|-------|-----------|-------|------|------|
| | Routes | Pax | Pax y.o.y(%) RPK (000's) y.o.y(%) ASK (000's) y.o.y(%) L/F(%) I | | | | | | |
| | America | 123,508 | 111.3 | 1,151,585 | 111.1 | 1,508,688 | 97.1 | 76.3 | 66.7 |
| | Europe | 54,657 | 136.1 | 511,068 | 137.2 | 585,314 | 121.4 | 87.3 | 77.3 |
| | Southeast Asia | 220,662 | 145.1 | 928,684 | 140.4 | 1,119,888 | 117.2 | 82.9 | 69.3 |
| | Oceania | 19,888 | 138.9 | 157,660 | 139.1 | 171,306 | 122.8 | 92.0 | 81.3 |
| | Hawaii/Guam | 54,328 | 205.0 | 324,108 | 197.2 | 378,048 | 138.7 | 85.7 | 60.3 |
| | Korea | 30,957 | 259.1 | 36,521 | 259.1 | 38,353 | 247.5 | 95.2 | 91.0 |
| | China | 54,667 | 773.0 | 105,909 | 760.2 | 188,680 | 611.5 | 56.1 | 45.1 |
| | Total | 558,667 | 153.9 | 3,215,535 | 135.3 | 3,990,277 | 115.7 | 80.6 | 68.9 |

Key

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK+ASK

Note:

1. Data includes sales by other airline partners on JAL operated flights.

2. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will being counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.

3. Starting FY20, tickets sold as codeshare flights operated by a partner carrier will not be included in the data.

4. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

2. JAL Group Total Domestic Passenger Traffic Data

 $\label{eq:combined} \textit{Combined domestic traffic statistics of the JAL Group, including: JAL, J-AIR, JAC, HAC, JTA, RAC \\$

| | Dom Pax Traffic | | | | | | | | | |
|----------------|-----------------|----------|-------------|----------|-------------|----------|--------|--|--|--|
| | Pax | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) | | | |
| FY22 TTL | 30,109,920 | 185.4 | 23,090,624 | 191.0 | 35,243,210 | 143.6 | 65.5 | | | |
| Apr-2023 | 2,583,607 | 142.5 | 1,961,170 | 145.2 | 2,884,685 | 117.6 | 68.0 | | | |
| May-2023 | 3,020,452 | 139.2 | 2,262,544 | 138.4 | 2,994,116 | 102.0 | 75.6 | | | |
| Jun-2023 | 2,985,121 | 142.3 | 2,246,398 | 141.8 | 2,835,551 | 101.4 | 79.2 | | | |
| FY23 1st Q TTL | 8,589,180 | 141.2 | 6,470,111 | 141.6 | 8,714,351 | 106.4 | 74.2 | | | |
| Jul-2023 | 2,882,344 | 115.4 | 2,219,330 | 112.1 | 3,037,586 | 96.1 | 73.1 | | | |
| Aug-2023 | 3,180,797 | 113.2 | 2,436,473 | 109.9 | 2,995,170 | 91.5 | 81.3 | | | |
| Sep-2023 | 2,874,361 | 123.3 | 2,176,325 | 121.7 | 2,893,122 | 102.1 | 75.2 | | | |
| FY23 2nd Q TTL | 8,937,502 | 168.4 | 6,832,128 | 114.2 | 8,925,878 | 96.3 | 76.5 | | | |
| Oct-2023 | 3,162,372 | 109.9 | 2,403,929 | 108.6 | 3,011,207 | 97.1 | 79.8 | | | |
| Nov-2023 | 0 | | 0 | | 0 | | | | | |
| Dec-2023 | 0 | | 0 | | 0 | | | | | |
| FY23 3rd Q TTL | 3,162,372 | 109.9 | 2,403,929 | 108.6 | 3,011,207 | 97.1 | 79.8 | | | |
| FY23 TTL | 20,689,054 | 124.7 | 15,706,168 | 123.0 | 20,651,437 | 100.5 | 76.1 | | | |

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

Note:

1. Starting FY20, International Financial Reporting Standards (IFRS) will be applied, in which award tickets will being counted as revenue tickets. As a result, the figures listed above (Pax/RPK/LF) will include passengers traveling with an award ticket.

2. y.o.y. results will show figures in direct comparison to the previous year. However, award tickets are excluded in the FY19 results.

3. JAL Group Cargo Traffic Data

| | | Interna | tional | | Domestic | | | | | |
|----------------|---------|----------|--------|----------|----------|----------|--------|----------|--|--|
| | Cargo | | Ma | ail | Ca | go | Mail | | | |
| | Ton | y.o.y(%) | Ton | y.o.y(%) | Ton | y.o.y(%) | Ton | y.o.y(%) | | |
| FY22 TTL | 456,529 | 90.1 | 20,161 | 77.9 | 294,637 | 122.9 | 26,426 | 96.7 | | |
| Apr-2023 | 34,675 | 87.8 | 1,382 | 85.9 | 25,529 | 113.4 | 2,280 | 108.4 | | |
| May-2023 | 35,303 | 90.0 | 1,370 | 93.9 | 23,531 | 109.8 | 2,176 | 101.3 | | |
| Jun-2023 | 35,575 | 90.1 | 1,273 | 83.5 | 24,008 | 107.0 | 2,365 | 103.1 | | |
| FY23 1st Q TTL | 105,553 | 89.3 | 4,025 | 87.7 | 73,068 | 110.1 | 6,821 | 104.2 | | |
| Jul-2023 | 36,847 | 93.0 | 1,349 | 83.6 | 26,901 | 103.4 | 2,113 | 99.8 | | |
| Aug-2023 | 35,324 | 91.2 | 1,247 | 72.1 | 24,045 | 101.9 | 2,088 | 99.3 | | |
| Sep-2023 | 34,914 | 89.3 | 1,226 | 70.6 | 24,036 | 104.1 | 2,183 | 101.7 | | |
| FY23 2nd Q TTL | 107,085 | 91.2 | 3,823 | 75.3 | 74,983 | 103.1 | 6,383 | 100.2 | | |
| Oct-2023 | 36,005 | 87.8 | 1,263 | 73.8 | 26,205 | 97.4 | 2,355 | 105.8 | | |
| Nov-2023 | 0 | | 0 | | 0 | | 0 | | | |
| Dec-2023 | 0 | | 0 | | 0 | | 0 | | | |
| FY23 3rd Q TTL | 36,005 | 87.8 | 1,263 | 73.8 | 26,205 | 97.4 | 2,355 | 105.8 | | |
| FY23 TTL | 248,642 | 89.9 | 9,111 | 80.0 | 174,256 | 105.0 | 15,560 | 102.8 | | |

Combined domestic traffic statistics of the JAL Group, including: JAL, J-AIR, JAC, HAC, JTA, RAC

Key

FY = Financial Year ending March 31

4. Monthly JAL Group Flight Operation Data

0ct-2023

| | JAL | | | | | |
|---------------------------------------|----------|---------------|--------|--|--|--|
| ROUTE | Domestic | International | JAL | | | |
| | PAX FLT | PAX FLT | TTL | | | |
| TTL Flight Number | 22,073 | 3,285 | 25,358 | | | |
| Flight Operation Rate (%) | 99.5 | 100.0 | 99.5 | | | |
| On-time departure rate (%) | 87.6 | 81.3 | 86.8 | | | |
| TTL Delayed Flights | 2737 | 615 | 3,352 | | | |
| Due to weather | 70 | 36 | 106 | | | |
| For mechanical/technical reasons | 69 | 38 | 107 | | | |
| Due to aircraft scheduling | 1,824 | 115 | 1,939 | | | |
| Other causes | 774 | 426 | 1,200 | | | |
| TTL Flights Cancelled | 120 | 1 | 121 | | | |
| Due to weather | 51 | 0 | 51 | | | |
| For mechanical/technical reasons | 21 | 1 | 22 | | | |
| Due to aircraft scheduling | 44 | 0 | 44 | | | |
| Other causes | 4 | 0 | 4 | | | |
| Flights diverted | 5 | 2 | 7 | | | |
| Due to weather | 4 | 1 | 5 | | | |
| For mechanical/technical reasons | 0 | 1 | 1 | | | |
| Other causes | 1 | 0 | 1 | | | |
| Flights returned to departure airport | 2 | 1 | 3 | | | |
| Due to weather | 2 | 0 | 2 | | | |
| For mechanical/technical reasons | 0 | 1 | 1 | | | |
| Other causes | 0 | 0 | 0 | | | |

| | J | ГА | RAC | ZIP | SJO | | JA | L Group TT | Ľ |
|---------------------------------------|----------|---------------|----------|---------------|----------|---------------|----------|---------------|--------|
| ROUTE | Domestic | International | Domestic | International | Domestic | International | Domestic | International | GROUP |
| | PAX FLT | PAX FLT | TOTAL |
| TTL Flight Number | 1,974 | 2 | 1,233 | 410 | 294 | 180 | 25,574 | 3,877 | 29,451 |
| Flight Operation Rate (%) | 99.5 | 100.0 | 97.5 | 100.0 | 100.0 | 100.0 | 99.4 | 100.0 | 99.5 |
| On-time departure rate (%) | 96.7 | 100.0 | 95.9 | 90.2 | 94.6 | 78.3 | 88.8 | 82.1 | 87.9 |
| TTL Delayed Flights | 65 | 0 | 51 | 40 | 16 | 39 | 2,869 | 694 | 3,563 |
| Due to weather | 3 | 0 | 0 | 3 | 1 | 2 | 74 | 41 | 115 |
| For mechanical/technical reasons | 3 | 0 | 0 | 6 | 2 | 1 | 74 | 45 | 119 |
| Due to aircraft scheduling | 38 | 0 | 36 | 5 | 8 | 8 | 1906 | 128 | 2,034 |
| Other causes | 21 | 0 | 15 | 26 | 5 | 28 | 815 | 480 | 1,295 |
| TTL Flights Cancelled | 9 | 0 | 32 | 0 | 0 | 0 | 161 | 1 | 162 |
| Due to weather | 8 | 0 | 14 | 0 | 0 | 0 | 73 | 0 | 73 |
| For mechanical/technical reasons | 0 | 0 | 4 | 0 | 0 | 0 | 25 | 1 | 26 |
| Due to aircraft scheduling | 1 | 0 | 12 | 0 | 0 | 0 | 57 | 0 | 57 |
| Other causes | 0 | 0 | 2 | 0 | 0 | 0 | 6 | 0 | 6 |
| Flights diverted | 0 | 0 | 1 | 0 | 0 | 0 | 6 | 2 | 8 |
| Due to weather | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 5 |
| For mechanical/technical reasons | 0 | 0 | 1 | 0 | 0 | 0 | | 1 | 2 |
| Other causes | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Flights returned to departure airport | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 3 |
| Due to weather | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 2 |
| For mechanical/technical reasons | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Other causes | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Note:

1. Figures do not include flights suspended due to COVID-19

2. On-time rates are flights operting within 15 minutes of the scheduled time of departure

3. Delays consist of flights operting later than 15 minutes of the scheduled time of departure

Regarding JAC Flights

From October 25, 2020, JAC flights are operated under the JL code.