1.1 JAL Group International Passenger Traffic Data

| | Intl Pax Traffic | | | | | | | | |
|----------------|------------------|----------|---------------|----------|--------------|----------|--------|--|--|
| | Pax | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) | | |
| FY17 | 8,585,399 | 102.3 | 42,013,111 | 103.4 | 51,836,491 | 102.4 | 81.0 | | |
| Apr-2018 | 739,560 | 109.0 | 3,539,138 | 107.4 | 4,390,768 | 106.6 | 80.6 | | |
| May-2018 | 746,495 | 110.6 | 3,656,930 | 108.5 | 4,627,960 | 107.6 | 79.0 | | |
| Jun-2018 | 765,582 | 111.8 | 3,785,502 | 110.6 | 4,487,837 | 107.7 | 84.4 | | |
| FY18 1st Q TTL | 2,251,637 | 110.5 | 10,981,570 | 108.8 | 13,506,564 | 107.3 | 81.3 | | |
| Jul-2018 | 785,389 | 109.6 | 3,843,054 | 110.2 | 4,656,497 | 106.7 | 82.5 | | |
| Aug-2018 | 819,368 | 109.3 | 4,016,507 | 110.1 | 4,711,546 | 107.4 | 85.2 | | |
| Sep-2018 | 748,990 | 106.1 | 3,731,784 | 105.4 | 4,524,878 | 105.8 | 82.5 | | |
| FY18 2nd Q TTL | 2,353,747 | 108.4 | 11,591,345 | 108.6 | 13,892,921 | 106.6 | 83.4 | | |
| Oct-2018 | 767,120 | 104.8 | 3,811,270 | 103.5 | 4,678,680 | 104.6 | 81.5 | | |
| Nov-2018 | 754,258 | 105.2 | 3,683,498 | 105.2 | 4,483,828 | 105.0 | 82.2 | | |
| Dec-2018 | 746,189 | 104.4 | 3,631,686 | 106.1 | 4,649,697 | 104.4 | 78.1 | | |
| FY18 3rd Q TTL | 2,267,567 | 104.8 | 11,126,454 | 104.9 | 13,812,204 | 104.7 | 80.6 | | |
| Jan-2019 | 751,924 | 104.5 | 3,652,909 | 105.6 | 4,666,672 | 105.0 | 78.3 | | |
| FY18 TTL | 7,624,875 | 107.5 | 37,352,278 | 107.2 | 45,878,362 | 106.1 | 81.4 | | |

Key

FY = Financial Year ending March 31

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

Note:

1. From FY2016, data in every item includes sales by other airline partners on JAL flights.

1.2 Monthly International Passenger Route Traffic Data

| | | Jan-2019 | | | | | | | |
|-----------|----------------|----------|----------|---------------|----------|--------------|----------|--------|--------|
| | Routes | Pax | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) | L/F(%) |
| | America | 111,569 | 117.2 | 1,063,359 | 117.4 | 1,322,906 | 106.4 | 80.4 | 72.9 |
| | Europe | 51,903 | 91.3 | 472,882 | 91.6 | 630,122 | 95.6 | 75.0 | 78.3 |
| | Southeast Asia | 295,482 | 101.2 | 1,135,772 | 100.6 | 1,411,847 | 102.4 | 80.4 | 81.9 |
| JAL Group | Oceania | 18,905 | 94.8 | 150,747 | 94.7 | 175,223 | 96.1 | 86.0 | 87.4 |
| | Hawaii/Guam | 98,746 | 122.2 | 542,399 | 117.0 | 762,049 | 121.5 | 71.2 | 73.9 |
| | Korea | 51,721 | 94.9 | 58,958 | 94.0 | 76,812 | 102.2 | 76.8 | 83.5 |
| | China | 123,166 | 102.9 | 228,272 | 103.0 | 287,111 | 102.6 | 79.5 | 79.2 |
| | Total | 751,924 | 104.5 | 3,652,909 | 105.6 | 4,666,672 | 105.0 | 78.3 | 77.8 |

Key

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

Note:

1. From FY2016, data in every item includes sales by other airline partners on JAL flights.

2. JAL Group Total Domestic Passenger Traffic Data

Combined domestic traffic statistics of the JAL Group, including: JAL, JTA, J-AIR, JAC, RAC and HAC

| | Dom Pax Traffic | | | | | | | |
|----------------|-----------------|----------|---------------|----------|--------------|----------|--------|--|
| | Pax | y.o.y(%) | RPK (000's) | y.o.y(%) | ASK (000's) | y.o.y(%) | L/F(%) | |
| FY17 TTL | 34,033,475 | 104.5 | 25,643,092 | 104.5 | 35,714,021 | 100.8 | 71.8 | |
| Apr-2018 | 2,647,310 | 104.3 | 1,968,922 | 103.5 | 2,958,271 | 102.2 | 66.5 | |
| May-2018 | 2,837,447 | 101.3 | 2,098,420 | 100.5 | 3,050,570 | 101.3 | 68.8 | |
| Jun-2018 | 2,812,531 | 103.0 | 2,085,813 | 102.5 | 2,953,238 | 101.3 | 70.6 | |
| FY18 1st Q TTL | 8,297,288 | 102.8 | 6,153,155 | 102.1 | 8,962,079 | 101.6 | 68.7 | |
| Jul-2018 | 2,907,638 | 100.9 | 2,188,062 | 100.5 | 3,041,200 | 98.9 | 71.9 | |
| Aug-2018 | 3,365,515 | 104.1 | 2,574,088 | 103.9 | 3,247,981 | 102.5 | 79.3 | |
| Sep-2018 | 2,837,620 | 95.0 | 2,121,695 | 93.8 | 2,825,520 | 96.9 | 75.1 | |
| FY18 2nd Q TTL | 9,110,773 | 100.1 | 6,883,845 | 99.5 | 9,114,701 | 99.5 | 75.5 | |
| Oct-2018 | 3,081,639 | 101.7 | 2,307,722 | 101.5 | 3,042,267 | 102.5 | 75.9 | |
| Nov-2018 | 3,116,359 | 103.4 | 2,333,446 | 103.3 | 2,980,194 | 101.9 | 78.3 | |
| Dec-2018 | 2,831,878 | 104.7 | 2,138,835 | 105.6 | 3,085,034 | 101.6 | 69.3 | |
| FY18 3rd Q TTL | 9,029,876 | 103.2 | 6,780,002 | 103.4 | 9,107,494 | 102.0 | 74.4 | |
| Jan-2019 | 2,712,966 | 104.9 | 2,067,453 | 104.6 | 3,074,395 | 101.5 | 67.2 | |
| FY18 TTL | 29,150,903 | 102.3 | 21,884,455 | 101.9 | 30,258,669 | 101.1 | 72.3 | |

Key

FY = Financial Year ending March 31

RPK = revenue passenger kilometers

ASK = available seat kilometers

L/F = load factor = RPK÷ASK

3. JAL Group Cargo Traffic Data

Combined traffic statistics of the JAL Group, including: JAL, JTA, J-AIR, JAC, RAC and HAC

| | International | | | | Domestic | | | | |
|----------------|---------------|----------|--------|----------|----------|----------|--------|----------|--|
| | Carg | 0 | Mai | Mail | | 0 | Mail | | |
| | Ton | y.o.y(%) | Ton | y.o.y(%) | Ton | y.o.y(%) | Ton | y.o.y(%) | |
| FY17 TTL | 381,511 | 118.7 | 38,920 | 106.8 | 396,381 | 101.5 | 30,473 | 95.4 | |
| Apr-2018 | 33,909 | 111.2 | 2,894 | 109.4 | 31,610 | 95.6 | 2,477 | 99.7 | |
| May-2018 | 34,369 | 109.4 | 3,347 | 94.4 | 29,687 | 95.0 | 2,536 | 101.3 | |
| Jun-2018 | 33,849 | 110.0 | 2,932 | 85.6 | 30,042 | 94.6 | 2,559 | 97.7 | |
| FY18 1st Q TTL | 102,127 | 110.2 | 9,172 | 95.4 | 91,339 | 95.1 | 7,571 | 99.5 | |
| Jul-2018 | 36,035 | 115.0 | 2,814 | 92.3 | 34,884 | 96.9 | 2,502 | 109.1 | |
| Aug-2018 | 35,882 | 114.5 | 2,788 | 88.3 | 33,428 | 96.2 | 2,249 | 99.3 | |
| Sep-2018 | 36,840 | 115.8 | 2,801 | 84.9 | 30,931 | 93.4 | 2,198 | 93.5 | |
| FY18 2nd Q TTL | 108,757 | 115.1 | 8,403 | 88.4 | 99,243 | 95.5 | 6,949 | 100.6 | |
| Oct-2018 | 37,783 | 115.2 | 3,043 | 93.5 | 32,712 | 97.7 | 2,636 | 104.0 | |
| Nov-2018 | 35,438 | 103.8 | 3,132 | 90.4 | 30,636 | 90.6 | 2,710 | 102.5 | |
| Dec-2018 | 34,201 | 100.0 | 3,616 | 89.2 | 35,904 | 92.3 | 3,193 | 97.0 | |
| FY18 3rd Q TTL | 107,422 | 106.2 | 9,792 | 90.9 | 99,251 | 93.5 | 8,539 | 100.8 | |
| Jan-2019 | 32,065 | 106.1 | 2,521 | 88.0 | 26,381 | 95.5 | 2,480 | 98.1 | |
| FY18 TTL | 350,370 | 110.0 | 29,888 | 91.2 | 316,215 | 94.7 | 25,539 | 100.1 | |

Key

FY = Financial Year ending March 31

| | JAL | | | | |
|---------------------------------------|----------|---------------|--------|--|--|
| ROUTE | Domestic | International | JAL | | |
| | PAX FLT | PAX FLT | TTL | | |
| TTL Flight Number | 20,903 | 4,642 | 25,545 | | |
| Flight Operation Rate (%) | 99.1 | 99.9 | 99.2 | | |
| On-time departure rate (%) | 91.4 | 90.3 | 91.2 | | |
| TTL Delayed Flights | 1,801 | 449 | 2,250 | | |
| Due to weather | 94 | 35 | 129 | | |
| For mechanical/technical reasons | 59 | 28 | 87 | | |
| Due to aircraft scheduling | 1,305 | 87 | 1,392 | | |
| Other causes | 343 | 299 | 642 | | |
| TTL Flights Cancelled | 197 | 3 | 200 | | |
| Due to weather | 155 | 2 | 157 | | |
| For mechanical/technical reasons | 12 | 0 | 12 | | |
| Due to aircraft scheduling | 24 | 1 | 25 | | |
| Other causes | 6 | 0 | 6 | | |
| Flights diverted | 4 | 3 | 7 | | |
| Due to weather | 1 | 0 | 1 | | |
| For mechanical/technical reasons | 2 | 0 | 2 | | |
| Other causes | 1 | 3 | 4 | | |
| Flights returned to departure airport | 21 | 1 | 22 | | |
| Due to weather | 21 | 0 | 21 | | |
| For mechanical/technical reasons | 0 | 1 | 1 | | |
| Other causes | 0 | 0 | 0 | | |

| | JTA | RAC | JAC | JA | L Group TT | L |
|---------------------------------------|----------|----------|----------|----------|---------------|--------|
| ROUTE | Domestic | Domestic | Domestic | Domestic | International | GROUP |
| | PAX FLT | TOTAL |
| TTL Flight Number | 2,178 | 1,251 | 1,990 | 26,322 | 4,642 | 30,964 |
| Flight Operation Rate (%) | 100.0 | 97.5 | 95.8 | 98.8 | 99.9 | 99.0 |
| On-time departure rate (%) | 90.5 | 89.8 | 90.9 | 91.2 | 90.3 | 91.1 |
| TTL Delayed Flights | 207 | 127 | 182 | 2,317 | 449 | 2,766 |
| Due to weather | 0 | 2 | 5 | 101 | 35 | 136 |
| For mechanical/technical reasons | 3 | 6 | 8 | 76 | 28 | 104 |
| Due to aircraft scheduling | 172 | 97 | 148 | 1,722 | 87 | 1,809 |
| Other causes | 32 | 22 | 21 | 418 | 299 | 717 |
| TTL Flights Cancelled | 0 | 32 | 88 | 317 | 3 | 320 |
| Due to weather | 0 | 7 | 47 | 209 | 2 | 211 |
| For mechanical/technical reasons | 0 | 6 | 9 | 27 | 0 | 27 |
| Due to aircraft scheduling | 0 | 19 | 32 | 75 | 1 | 76 |
| Other causes | 0 | 0 | 0 | 6 | 0 | 6 |
| Flights diverted | 0 | 1 | 0 | 5 | 3 | 8 |
| Due to weather | 0 | 1 | 0 | 2 | 0 | 2 |
| For mechanical/technical reasons | 0 | 0 | 0 | 2 | 0 | 2 |
| Other causes | 0 | 0 | 0 | 1 | 3 | 4 |
| Flights returned to departure airport | 0 | 6 | 6 | 33 | 1 | 34 |
| Due to weather | 0 | 3 | 5 | 29 | 0 | 29 |
| For mechanical/technical reasons | 0 | 2 | 1 | 3 | 1 | 4 |
| Other causes | 0 | 1 | 0 | 1 | 0 | 1 |

Note:

HAC's flight opeation data has been included into JAL's from April 2017.