



May27,2021

Japan Airlines to extend Complimentary COVID-19 Cover for International Passengers until 30th of September

Japan Airlines (JAL) has implemented the JAL Covid-19 Cover, as part of its JAL FlySafe program since December 2020, a service that provides reassurance and support to passengers with essential travel needs during the global pandemic. The service is provided in partnership with AWP Japan (member of the Allianz Partners group) and covers medical costs resulting from the medically necessary COVID-19 testing and any subsequent medical treatment for passengers who test positive during their travels. Quarantine costs and repatriation assistance are also available for those requiring it after a positive diagnosis.

Starting July 1st, 2021, quarantine cover is expanded to passengers suspected of being infected with COVID-19 and required by local authorities to quarantine.

A global 24-hour support line in English and Japanese will also be available to assist customers who may need this service, providing peace of mind throughout their journey.



Limited-time offer Taking safety and security to the next level
All customers on JAL international flights are eligible for JAL Covid-19 Cover, which provides complimentary COVID-19 support.

The JAL Group is continuing to implement key measures against COVID-19 to provide a safe and secure travel experience at the airport and throughout their journey.

For details on the JAL FlySafe initiative, please click here.

For full details: <https://www.jal.co.jp/jp/en/inter/jalcoronacover/index.html>

For media queries, contact mediarelations.hdq@jal.com

【Outline of Service】

Subject	Contents
Eligibility	Passengers travelling on international flight operated and marketed by JAL
Services	If you have been diagnosed positive for COVID-19 outside your Country of Residence, we will organize and pay for medical costs, repatriation assistance, quarantine accommodation costs(*), and body repatriation (limits and exclusions apply, see website for details) (*) <Starting July 1 st , 2021> Costs of quarantine covered if you are diagnosed with COVID-19 or if suspected of having COVID-19 and requested by local authorities to isolate.
Period	For travels between December 23, 2020 – September 30, 2021(Boarding Date)
Validity	1) Valid 31 days from the first leg of a JAL international flight 2) Expires upon return to country of residence, whichever is earlier.
Contact	JAL Covid-19 Cover Assistance See website for details.



JAPAN AIRLINES

JAL GROUP NEWS

About Allianz Travel

Allianz Travel provides travel-related insurance products and services, including trip cancellation and emergency medical assistance. We partner with airlines, travel agents, banks and other intermediaries around the world to offer travel insurance plans that offer peace of mind to customers. Constantly pushing technological and geographical boundaries, our global travel protection solutions combine assistance and technology to support customers 24/7, before, during and after their trip. Allianz Travel is the travel insurance brand of Allianz Partners.

For more information, please visit www.allianz-partners.com