

## Notification of Flight Delays Due to JFK Airport Incident

At approximately 00:40 on December 14, 2025 (local time), an Airbus A330 operated by another airline which was being towed, contacted the left-side cockpit window of a Japan Airlines aircraft, JA10WJ, which was properly parked in a designated area at John F. Kennedy International Airport (JFK) for maintenance, with maintenance personnel on site. As a result of the damage, repairs are required. Efforts have been made to minimize operational impacts; however, regrettably, aircraft substitutions and flight delays will occur on some flights.

We ask for the understanding of our customers and stakeholders regarding any inconvenience caused.

The flights currently scheduled for delay are as follows:

\*Please note that additional impacts may occur beyond December 23. The latest operational status will be updated regularly on the company website.

## 【Delayed Flights】

Total: 16 flights, Maximum delay time: 15hours 55min,

Number of affected passengers: 3,144 passengers

Operating Date	Flight Number	Route	Departure*	Arrival*	Delay
Dec 19	JL043	Haneda - London	9:50	15:15	15hours 55min
	JL044	London - Haneda	18:30	17:20+1	15hours 45min
Dec 20	JL043	Haneda - London	9:50	15:15	15hours 55min
	JL044	London - Haneda	18:30	17:20+1	15hours 45min
Dec 21	JL006	Haneda - New York	11:05	9:50	5hours 35min
	JL005	New York - Haneda	12:40	17:15+1	10hours 55min
	JL037	Haneda - Singapore	10:55	17:25	6hours 10min
	JL036	Singapore - Haneda	22:25	5:55+1	3hours 0min
	JL016	Haneda - Los Angeles	17:05	9:50	2hours 0min
	JL015	Los Angeles - Haneda	12:30	17:35+1	1hours 20min
Dec 22	JL012	Haneda - Dallas-Fort Worth	10:55	7:35	5hours 45min
	JL011	Dallas-Fort Worth - Haneda	10:35	15:25+1	5hours 5min
	JL037	Haneda - Singapore	10:55	17:25	6hours 10min
	JL036	Singapore - Haneda	22:25	5:55+1	3hours 0min
	JL016	Haneda - Los Angeles	17:05	9:50	2hours 0min
	JL015	Los Angeles - Haneda	12:30	17:35+1	1hours 20min

\* Local time

## 【Cancelled Flights】

None