

Press release

**Japan Airlines and DHL Express strengthen a partnership
using Boeing 767 Freighters**

- The partnership aims to capture growing international cargo demand and build a sustainable network
- Two routes connecting Japan to Seoul, Shanghai, and Taipei in 2024

Tokyo, Japan, December 20, 2023: DHL Express, the world's leading international express service provider and Japan Airlines (JAL) have signed a long-term contract to utilize Boeing 767-300 cargo aircraft (*1) owned by JAL. With this new partnership, both companies will build a sustainable network to capture growing customer demand in the expanding international express and e-commerce shipping market in the East Asia region.

(*1) Please refer to JAL's news as of December 1, 2023 at <https://press.jal.co.jp/en/release/202312/007797.html>



(From left) Tony Khan, President and Representative Director of DHL Japan and Yuichiro Kito, Executive Officer - Cargo & Mail of Japan Airlines

In partnership with DHL, JAL will establish a new business model in their network to connect Japan, Seoul, Shanghai, and Taipei as announced on December 1, 2023. The aim is to provide businesses and consumers with a stable and sustainable air cargo network as they trade and purchase internationally.

In response to the robust growth of cross-border express shipments, DHL has strengthened its infrastructure network, including the recent inauguration of its expanded Central Asia Hub, its largest hub facility in Asia Pacific. Using the routes which JAL will inaugurate after February 19, 2024, DHL will further strengthen its intra-East Asia network.

Yuichiro Kito, Executive Officer, Cargo & Mail of Japan Airlines Co., Ltd said, "We view this agreement as further solidifying the longstanding partnership between JAL and DHL. As we operate our own freighters for the first time in 13 years, we will contribute to solving social issues and also position it as the driver of our company's dramatic business growth in addition to meeting the growing needs of our customers."

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Tony Khan, President and Representative Director of DHL Express Japan said, "This new agreement with JAL is an important milestone for DHL as we continue to strengthen our air network between Japan and East Asia. By ensuring the stability of our air network, we can also provide a more flexible and stable response to shipment growth and demand changes, especially between China and Japan, which is one of the most important routes."

JAL will continue to contribute to solving social issues through further maintenance and development of logistics infrastructure and create new value through logistics.

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About Japan Airlines

Japan Airlines (JAL), Japan's first private aviation company, was established in 1951 and is a member of the oneworld® Alliance. The airline operates a fleet of 225 aircraft and began renewing its international long-haul aircraft with the Airbus A350-1000 starting 2023 Winter Schedule. Together with other JAL Group and partner airlines, JAL offers an extensive domestic and international network that serves 376 airports across 64 countries/regions. The airline has received numerous accolades for its exceptional service, including being recognized as a certified 5-Star Airline by Skytrax and being awarded the prestigious "World Class" Airline title by APEX, the Airline Passenger Experience Association. JAL takes great pride in its on-time performance and is regarded as one of the most punctual airlines globally. The airline is dedicated to ensuring the highest standards of flight safety and overall service quality, striving to be the most preferred airline by customers worldwide. The JAL Group recognizes that action to address climate change is a particularly important issue for the sustainability of society, and in June 2020, the group announced its commitment to achieve net zero carbon emissions by 2050.

For details and to learn more, visit JAL's official website at <https://www.jal.com/en/>.

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DHL is the leading global brand in the logistics industry. Our DHL divisions offer an unrivalled portfolio of logistics services ranging from national and international parcel delivery, e-commerce shipping and fulfillment solutions, international express, road, air and ocean transport to industrial supply chain management. With about 395,000 employees in more than 220 countries and territories worldwide, DHL connects people and businesses securely and reliably, enabling global sustainable trade flows. With



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specialized solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail, DHL is decisively positioned as “The logistics company for the world”.

DHL is part of DHL Group. The Group generated revenues of more than 94 billion euros in 2022. With sustainable business practices and a commitment to society and the environment, the Group makes a positive contribution to the world. DHL Group aims to achieve net-zero emissions logistics by 2050.