

Products / Service / Technology

December 05, 2024

Japan Airlines Launches Same-day Delivery Service for Foreign Tourists

Tokyo, JAPAN - Japan Airlines Co., Ltd. (Headquarters: Shinagawa-ku, Tokyo; President & Group CEO: Mitsuko Tottori; hereinafter "JAL") has announced the launch of the "JAL Same-day Delivery Service" for foreign tourists arriving at Haneda Airport Terminal 3. This service is designed for foreign visitors arriving at Haneda Airport Terminal 3, allowing them to have their baggage delivered to hotels on the same day by dropping it off at the JAL ABC counter located in arrival lobby.



The "Baggage-Free" travel service from Haneda Airport aims to address social issues such as congestion in public transportation and the shortage of storage lockers, providing a more convenient travel experience for tourists.

Service Overview:

-Where to Apply : Haneda Airport Terminal 3, 2nd Floor, JAL ABC Counter

-Eligible Customers : Foreign visitors arriving at Haneda Airport Terminal 3

The service is available without the need for an airline ticket or passport.

Additionally, Japanese residents are also eligible to use the service.

(The service is not limited to JAL flight passengers)





JAL GROUP NEWS

-Business Hours : 4:00 a.m. - 6:00 p.m.

-Delivery Time : Counter Check-in: 4:00 p.m. - Hotel Delivery Time : 8:00 p.m.

Counter Check-in: 6:00p.m. - Hotel Delivery Time: 10:00 p.m.

-Delivery Area : Tokyo (14 districts)

(Shinjuku, Shinagawa, Chiyoda, Chuo, Minato, Koto, Ota, Shibuya, Taito, Toshima,

Bunkyo, Sumida, Meguro, Edogawa)

-Acceptable Baggage: Suitcase with total dimensions within 160cm/63in (length + width + height),

weight up to 20kg/44lbs

-Service Fee : 4,500 yen per suitcase (tax included)

The service aims to provide a seamless and stress-free travel experience by ensuring that tourists can enjoy their time in Tokyo without the burden of carrying heavy luggage. By offering this service, JAL is committed to enhancing the convenience and comfort of foreign visitors, contributing to a more enjoyable and efficient travel experience.

Future plans include expanding the delivery areas and further enhancing the service to address additional social issues and meet the evolving needs of travelers.

Please see below for details:

▼U.S.A.

https://www.jal.co.jp/ar/en/offers/same-day-delivery-service/

▼Europe

https://www.jal.co.jp/uk/en/offers/same-day-delivery-service/

▼Asia

https://www.jal.co.jp/sg/en/offers/same-day-delivery-service/

▼India

https://www.jal.co.jp/in/en/offers/same-day-delivery-service/

▼Australia

https://www.jal.co.jp/au/en/offers/same-day-delivery-service/